

SBVC Technology Committee	11-20-2013 1:00 p.m. – 2:00 p.m. PS 166	Minutes
@Hrdlicka, Rick (Co-Chair) @Bastedo, Dave (Co-chair) @Batalo, Mandy Blecka, Lori @Bojorquez, Ana (DSPS) @Dillard, Kristin @Flaa, Jonathan	@Hamdy, Rania(ProDev) @Jackson, Jack (Online Ed) @Jackson, Mona Jefferson, Kimberly @McGinnis, Odette Manzo, Berenice Nguyen, Joseph	Powell, Mike Roseli, Gabriel Trejo, Sam @Sims, Jeremy (DCS) Stark, Scott @Wall, Patti
Topic	Discussion	Further Action
Approve Minutes 11/20/13	1 st K. Dillard ,2 nd J. Jackson	
Technology Master Plan Create Measurable Objectives that align with the Campus Strategic Master Plan.	R. Hrdlicka presented the compiled list of Technology objectives. Objectives for Partnerships and Accessibility will be sent to R. Hrdlicka by Friday. R. Hrdlicka will take objectives to Campus strategic planning group.	R. Hrdlicka to send finalized list to Committee prior to next meeting. Committee to approve final objectives next meeting.
Accreditation	R. Hrdlicka, D. Bastedo and C. Huston working on draft. Draft will be brought to committee in January	
Online Committee	Substantive change documents will go to the board in January. District Distributed Ed will be purchasing TurnItIn. Approximately 180 sections in the online or hybrid format for the spring, 2014 semester. 77 faculty members teaching those sections. 30 different departments are offering sections in the online or hybrid format.	

TESS Reports	<p>Catalog of services was distributed to members and discussed. Contact Center is live and training took place on 11/14</p> <p>Office 365 migration continues. Funding for voicemail upgrade is in place and migration cannot be finished until email is upgraded.</p> <p>Helpdesk statistics were discussed. Since July there has been 2,499 helpdesk tickets created. 92% resolved on first call. Helpdesk now authenticates users before they talk to a live person.</p> <p>Power outage this weekend</p>	
College Council	<p>Committee reviewed the program needs flow chart. Some members were concerned that the budget committee does not prioritize needs before it goes to College Council</p> <p>College Council renamed the Middle College High School Portable to Campus Technology Services.</p>	
Professional Dev.	Flex day has been renamed to Professional Development day	
CTS Report	<p>College Council approved budget to make improvements to the new CTS Portables.</p> <p>Flooring is being replaced this week and next in the CTS building.</p> <p>CTS will be moved in by the start of the Fall semester.</p>	
New/Old Business	Distributed Ed is sponsoring a Doceri pilot. They are looking for Faculty interested in participating. Faculty will need to use their own iPad. Also they will need to bring a laptop to the classroom so that the computer and iPad or on the wireless.	
Next Meeting	December 4, 2013	PS166