

# SBVC

## Student Services Council

### MINUTES

August 25, 2022

10:00 a.m.-11:00 a.m.

Zoom Conference

#### Members:

*Student Services Mission: To provide a system of support services that enhances student success and achievement of educational goals.*

	A	P		A	P
Olivia Rosas, Interim VPSS		X	Maryum Malika		X
Elaine Akers		X	Joseph Nguyen		X
Veada Benjamin	X		Justine Plemons		X
Larry Brunson		X	Deanne Rabon		X
Dr. Raymond Carlos		X	Fermin Ramirez		X
Yancie Carter		X	Carmen Rodriguez		X
Marco Cota	X		Oscar Rodriguez		X
Michelle Crocfer		X	Ty Simpson		X
April Dale		X	Shalita Tillman		X
Priscilla De Loera		X	Michelle Tinoco		X
Joanne Hinojosa		X	Sam Trejo	X	
Cindy Huerta	X		Maria Trujillo	X	
Kathy Kafela		X	Sharaf Williams		X
Amanda Moody			Bethany Tasaka – Guest		X

TOPIC	DISCUSSION	FURTHER ACTION
1. Approval of 07/28/2022 Minutes.	Carmen motions to approve. Ray seconds the motion. No abstentions. Minutes are approved as written.	
2. SAO's – Student Services – Bethany Tasaka	<p>Service Area Outcomes (SAO) and assessment being housed in Curriculum Meta (software) – an digital reporting system.</p> <p>Department feedback on current SAO's is being requested. Volunteers from various departments are welcomed and needed.</p> <p>Creating a clear process for SAO's were a recommendation during the last accreditation review.</p>	
3. Fall 2022 Registration Update	Fall 2022 enrollment has surpassed fall 2021. Current enrollment is 10,860 students compared to 9,621 fall 2021 was 9,621. Current FTES is 3,811 compared to 3,524 last year.	
4. Marketing Campaign	<p>Gallegos United has been heading the marketing campaign with billboards on the 215 and the 10 freeway.</p> <p>We are working on English and Spanish radio ads. We are on Facebook and Twitter. Suggestion to advertise on movie theaters and bus stops.</p> <p>Assessment center has agreed to be the initial point of contact when students call.</p> <p>Options for students to text for more information are being explored.</p>	An image of the billboard is to be requested from Angel to share with group.

<p><b>5. Student Services Monthly Programs</b></p>	<p>Resource fair to be held monthly. September 13<sup>th</sup> – Student Services Resource Fair – instruction and student services to participate.</p> <p>Arts, lecture, and diversity to host Hispanic Heritage month event.</p> <p>September 14<sup>th</sup> – 6-8 pm – Black to School Night.</p>	
<p><b>6. Weekly OSL Emails – Dr. Ray Carlos</b></p>	<p>Dr. Carlos shared on weekly emails that are being sent to students including campus and local resources.</p> <p>Should student services departments be receiving emails? Campus employees?</p>	<p>Department chairs, student services managers, and student services council members to be included in OSL student resource emails.</p>
<p><b>7. Area Updates</b></p>	<p>Meetings are going to be in person beginning in September in the ADSS 207 – President’s Conference Room.</p> <p>Joanne provided EOPS update. Book support being provided for students who would like to keep their books or would like hard copies. Joanne requested leads on student eye vision resources to provide for students.</p> <p>Elaine provided a student health services update. “Her Story: Women Empowerment Group” to start.</p> <p>April provided update that spring priority dates will be sent out today.</p> <p>Olivia provided update on financial aid disbursements. Financial aid disbursements have been delayed due to technical issues. Funds are scheduled to be disbursed tomorrow, August 26, 2022, for students who completed application by August 5, 2022.</p>	<p>Eye Vision resources to be sent to Kathy to provide to the group once available.</p>
<p><b>8. Other Items</b></p>	<p>None.</p>	
<p><b>9. Adjourn – Next Meeting will be September 22, 2022 – 10-11:00 am</b></p>		