FATV | getanswers™

Meet Wolverine!

San Bernardino Valley College launches FATV's award-winning GetAnswers service!

Wolverine is an artificially intelligent chatbot available to answer financial aid questions 24/7/365.

Wolverine quickly answers questions using a combination of short text-based answers, engaging videos and links to website information.

Wolverine communicates complex financial aid information to current and prospective students in an easy-to-understand style.

Wolverine covers a wide array of topics including: Financial Aid, Financial literacy, Loans, Grants, and more.
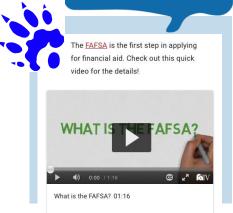
Wolverine is a great tool for training new staff and cross-training other departments on financial aid.

Wolverine is a resource that will benefit students, parents, staff and more!

Ask Wolverine What is the FAFSA?

The FAFSA is the first step in applying for financial aid. Check out this quick video for the details!

WHAT IS THE FAFSA?

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What is the FAFSA? 01:16

Ask Wolverine What is SAP?

SAP stands for Satisfactory Academic Progress. It is the standard you are measured by to determine if you are making progress toward completing your degree. There are three components to a SAP Policy:

1. GPA
2. Completion Rate
3. Maximum Time Frame

If you do not meet SAP standards you may lose your financial aid eligibility.

You can review our SAP Policy.

Ask Wolverine When do I get an award letter?

Once you have submitted a FAFSA, have provided any requested documents, and completed your financial aid application you should receive a financial aid award within 4 weeks. We will start providing financial aid awards on or around April 2019 for the 2019-2020 academic year.

Ask a question

Visit Wolverine at www.valleycollege.edu/admissions-financial-aid/financial-aid/