### FINANCIAL AID CONTACTS & GENERAL INFORMATION

#### **INTERNAL REVENUE SERVICE (I.R.S.)**

### **Order Transcripts:**

- 1. Online Go to www.irs.gov
- 2. By Mail

Go to www.irs.gov (Tax Return Transcripts Only) (5-10 calendar days)
Call 1 (800) 908-9946 (Tax Return Transcripts Only) (5-10 calendar days)

3. By Appointment: 844-545-5640

Tax Return Transcripts, Wage/Income Trans & Verification of Non-filing Visit Office: 290 N. D St. San Bernardino, CA 92401 (Next to City Hall)

### FAFSA/PELL GRANT

FAFSA Tech Support 1 (800) 433-3243, NSLD 1 (800) 647-8733 & Pell Grant Info-1 (800) 801-0576 www.fafsa.gov www.nslds.ed.gov www.calgrants.org 1 (888) 224-7268 (B&C) – https://www.csac.ca.gov/

### **CALIFORNIA DREAM ACT**

www.csac.ca.gov/dream\_act.asp

### **CHAFEE GRANT**

(Moneyfor <u>FosterYouth)</u> –1(888)294-0148 www.csac.cc.gov

### **WEBGRANTS4STUDENTS**

Can help you track your Cal Grantor Chafee Grant 1(888) 224-7268 and 1(916) 464-8002 (Fax)

### U.S. DEPT. OF EDUCATION (DOE/ED)

1(800) 872-5327 (USA-LEARN)/ 1(800) 621-3115 1(800) iwillpay or www.iwillpay.com 1(800) 494-5572 (Repayment Info)

### **ED FUND**

1(800) 367-1589 or www.edfund.org

# MONEY NETWORK & WOLVERINE F.A.Q. MONEY NETWORK

Customer Service: 1(800) 822-4283

Option 1: ACTIVE ACTIVATECARD

Option 2: CUSTOMER SERVICE (Press O (3x's) for Operator)

Option 3: LOST or STOLEN CARDS

### **Enrolland Make Disbursement Choice**

https://www.enroll.moneynetworkedu.com

Usethis Email FORMATto ENROLL:

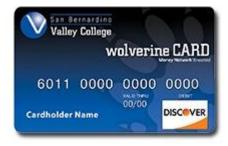
j.smith9999@student.valleycollege.edu

## **Debit Card Benefits & Features**

https://mycampusfunds.com/sbvc/

### Manage Account / Debit Card

https://www.moneynetworkedu.com



# **HOW TO ACCESS WEBADVISOR**

## Please check WebAdvisor before waiting in the Financial Aid line

Information regarding the status of your Financial Aid, including missing forms, verification, award letters and the "file complete" date are shown on your WebAdvisor. Other important information is also available through WebAdvisor such as registration information, transcripts, grades and online student services.

Please go to **www.valleycollege.edu** and click on "Quick Login" in the upper right hand corner. Then click on "WebAdvisor" to be taken to the main menu.

Once in the main menu, follow these steps to log in for the FIRST TIME:

- 1. <u>Get your user ID</u> (Enter Last Name, First Name, Birthdate and SSN or College ID Number. You will be assigned a WebAdvisor ID and a temporary password will be emailed to you.)
- 2. Reset your password (Click on the Log In tab and enter the temporary password emailed to you. You will then be prompted to change your password.)
- 3. Your NEW password must contain at least 6 characters, one upper case letter, one lowercase letter and one number.
- 4. <u>Welcome "Your Name"</u> When resetting your password and immediately logging into WebAdvisor, make sure your full name appears and not "Welcome Guest". If you still see "Welcome Guest", close your browser and log in again.
- 5. <u>Current Students</u> Click on the "Current Student" picture. Under the Financial Aid section, check FA documents and FA Award Letter to determine the status of your financial aid. BOG waivers should appear on your award letter within 3 days of our office receiving your FAFSA information. Other grants and awards take slightly longer to appear on your award letter, as students are processed in the order they are received and all required documents are submitted. Visit the Financial Aid website for more tips on how to read and understand your WebAdvisor information regarding Financial Aid.

WebAdvisor Technical Assistance? Call 909-384-4357 or click "Contact Us" at the top of the WebAdvisor menu

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# Transcript Types and Ways to Order Them

Español | 中文 | 한국어 | TiếngViệt | Русский

# Ways to Get Transcripts

You may register to use <u>Get Transcript Online</u> to view, print, or download all transcript types listed below.

If you're unable to register or you prefer not to use Get Transcript Online, you may order a *tax return transcript* and/or a *tax account transcript* using our online tool Get Transcript by Mail or by calling 800-908-9946.

You may also request any transcript type listed below by faxing/mailing **Form 4506-T**, **Request for Transcript of Tax Return** as instructed on the form.

# **Transcript Types**

We offer the following transcript types at no charge to you:

- Tax Return Transcript shows most line items from your original tax return (Form 1040, 1040A or 1040EZ) as filed, including any forms and schedules. It doesn't show changes made after you filed your original return. A return transcript usually meets the needs of lending institutions offering mortgages and student loans.
- Tax Account Transcript shows basic data such as return type, marital status, adjusted gross income, taxable income and all payment types. It also shows changes made after you filed your original return.
- **Record of Account Transcript** combines the tax return and tax account transcripts above into one complete transcript.
- Wage and Income Transcript shows data from information returns we receive such as Forms W-2, 1099, 1098 and Form 5498, IRA Contribution Information. Current tax year information may not be complete until July.
- Verification of Non-filing Letter provides proof that the IRS has no record of a filed Form 1040, 1040A or 1040EZ for the year you requested. It doesn't indicate whether you were required to file a return for that year.

**Note**: A transcript isn't a photocopy of your return. If you need a copy of your original return, complete and mail Form 4506, Request for Copy of Tax Return, along with the applicable fee.

Refer to Get Transcript frequently asked questions for more information.