Source: https://www.valleycollege.edu/student-services/counseling/starfish/

Starfish

Resources for Instructional Faculty

Resources for Counseling Faculty / Student Support Staff

Starfish Solutions is a retention solution program that helps to create an online student success environment, facilitating programs such as counseling and advising, tutoring, mentoring, and others—with the aim of improving student success and retention. See a summary and explanation of workflow here.

Some of the features of Starfish include:

- Viewing support networks for your courses
- Receiving early alerts for academic concerns and praise for a job well done
- Getting electronic referrals and other messages
- Viewing and following academic plans
- Signing up online for appointments with course instructors, counselors and advisors
- and Faculty can submit progress reports in real time and connect students to appropriate campus offices

How to Access Starfish

Log into Starfish.

Once students log into Starfish it is strongly recommended that they update their profile with a picture and review/update their email address and phone number to ensure accuracy. Students can also select the small cell phone icon in their profile to receive text alerts (regular messaging and data rates may apply).

- Resources for Students
- Resources for Instructional Faculty
- Resources for Counseling Faculty/Student Support Staff

Fall 2026 Progress Survey Dates and Deadlines

- 8-Week Classes (1st Session): September 14th - September18th
- 8- Week Classes (2nd Session): November 9th - November 13th
- 10 - 12 Week Classes: October 26th - October 30th
- 13 - 14 Week Classes: October 19th - October 23rd
- 16 Week Classes: October 12th - October 16th

Fall 2026 Open Labs and One-on-Ones

Click here to see what Starfish can do for you, then email sbvcstarfish@valleycollege.edu to set up a personal walk through. You can also sign up for Open Lab appointments. Days & locations are avilable in this flyer.

Questions about Starfish?

- **Instructional Faculty**: Contact sbvcstarfish@valleycollege.edu
- **Counseling and Student Support Staff**: Contact Yecica Bernardo at ybernardo@sbccd.cc.ca.us; Yancie Carter at ycarter@valleycollege.edu or (909) 384-8972; or Michelle Tinoco at mtinoco@sbccd.cc.ca.us or (909) 384-8285.

San Bernardino Community College District does not discriminate on the basis of age, color, creed, religion, disability, marital status, veteran status, national origin, race, sex, sexual orientation, gender identity or gender expression.
Complaint Procedure

Copyright © 2026 San Bernardino Valley College
701 South Mount Vernon Avenue, San Bernardino, CA 92410