

2017-2018
STUDENT CAMPUS CLIMATE SURVEY
COMMENTS

2) (Optional) Include comments about your responses here ...
I'd really like to know, why if the temperatures reach so high during the summer we don't have filtered water dispensers in our buildings? We are a big campus with many buildings all across campus and
San Bernardino Valley College is a great college and an amazing first experience.
I believe that the online professor should reduce some of the work for the student I understand that we can work at our own pace but everybody has a life to run outside of school.
Yes. But hopefully they would have had that rate your professor website. This website helps me find professors that actually care.
As a student who hopes to get my degree in political science, I knew that SVBC would be the better community college out of RCC and Crafton Hills.
College near my home when I first enrolled. Continued after I moved.
Please offer anatomy-physio II in summer otherwise this pushes students a whole year to apply for the nursing program
Each decision I made went with every thought. Each challenge that happened, the importance of pursuing in many opportunities hear at this campus started with those questions
I am most interested in online classes. I and other distance learning students wish the online classes would longer-particularly the Math 108.
I wish SBVC would have offered more of the RTVF classes I wanted to take after 5pm, prior to transferring to CSUSB in the coming Fall.
SBVC offers classes that will apply to a IGETC AA. I was honestly a little skeptical of the school at first, but I was really pleasantly surprised.
I love the community of San Bernardino , the low cost to attend, and the friendly atmosphere. I love all of my professors that help me graduate May 2018, they were wonderful. The disability Program he
For programs like the RN program have unrealistic grading system and is hardship to repeat a grade that was passing and consider not good enough. It's a hardship financially and time wise when you set
My main reason for attending was the high amount of online classes
Had a great time, work hard and met some new friends. My counselors and tutors play a very important part of my success. At times , I knew I got on their last nerves. Thank you.
Campus is diverse and reputable.
Im just taking a certification course, but instructor is encouraging to take more.
WiFi speeds and parking availability could improve, love the low cost of enrollment, under 1k dollars.
I only hope that Valley supported or had many different types of animation classes/courses for students that are majoring in animation like myself.
N/A
Stress importance on nighttime class availability
53 years old starting over
I very much enjoy attending classes at sbvc. My ability in art has grown. I like being with other artist. Thanks for the opportunity to attend!
After attending Valley College for over 6 years and earning two associates degrees and a welding license, I can say that it is a great campus. Even though the neighborhood in which the campus is locat
It good

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I had great instructors and professors. However, the staff, those who worked in financial aid, counseling, even some counselors were incredibly rude. Seemingly always in a bad mode and at times bias.
We need more money for the nursing program! We also need a student nursing association at Valley!
Great campus
I am proud to be attending valley college.
Lets just say that I can honestly wake up and look forward to attend my classes.
Most important was availability of online classes. I live in a rural area and being able to obtain a degree without having to commute is extremely important. I am also disabled and cannot commit to
Because the campus offers so many online sections and courses that begin at 6:00pm I was able to attend.
Aircraft Maintenace program brought me here
N/A
The State of California and it's current administration have lowered the education bar so low people are walking over and taking anything they feel they are "entitled" to. It is shame and will only co
Need to have more early 7am classes offered for all subjects for those of us that work.
I was in the process of applying to a private school. When I learned that SBVC had the same program, I knew this was the way to go because of the cost.
The staff at the campus are excellent and supportive but sometimes the blown up headed professors may cause discouragement to students by rejection instead of support.
I really just attended to finish my general ed since I was told it would be more economic compared to a four year college.
Have been going for 7 months and it has been a great journey full of fun and hard working experiences that build a person.
Attending Valley has been one of the best things I have done. I updated my skills and had teachers who became my mentors. I am now working in the field I retrained for and continue to update my skills
I enjoy the updated classrooms and gym, and the landscaping is impressive.
Please add more online courses in all general education requirements. More online science courses for example genetics, biology, molecular biology, etc.
The most positive thing about this school is that it offers a library technology program. The professors are great and really want to see their students succeed. It made up for the fact that the schoo
SBVC was a convenient location for me and the financial aid helped out a lot. But once I attended the help of the teachers was amazing everyone is so united and kind.
The worst part about SBVC is the counselors. Different ones tell you different things and ended up taking classes I do not need. By far the biggest weakness of the school.
Rethink your financial aid policys!!! Rethink your instrutors authority policys!!!
Only campus that offered online math.
Some counselor are racist and rude
Taking all online courses, which was what I was looking for.
In my personal experience, my graduation was delayed due to the fact that information given to me by several counselors was always different. I took a lot of unnecessary classes that were not intended

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get better teacher here and check here perform before hire them and check how their assistant are been grade and have them show up on time and check student home and let them know how there do or if
ive had a good experience here when attended 10 years ago.
I am new to this college and this is my first year here.
The class for summer are few if you can add more classes for summer and fall
The time courses I needed availability and location are the most important features that made me attend SBVC.
Since Feb, Ms. Pilar Olid was bullying me with her words, actions, and instructional process. She had excluded me from the class prior to Raymond Carlos with public shaming, sharing sensitive information
Should be second chance of students who failed a class offered to students. Everybody has problems with math. It's my third time taking math 090 and I barely passed the course. Name it second chance
o
Sorry, but your college is in a ghetto area, and I don't feel safe there. Just having to go there to buy my books was scary enough!
close to job and house.
Q7
7) (Optional) Include any comments you wish to make about...
The staff and workers at SBVC have always answered all my questions and helped me by guiding me.
Having to attend night classes are unsafe due to the crime that happens in the daytime.
The students success center quite doing appointments. Please bring this back and bring back there old hours of opening at 7:30AM as waiting until 9AM is a joke and results in students not doing well in courses
If you are going to offer Friday only or Saturday only classes then you ought to offer tutorial (success center) access. If you do offer this or are going to offer this then that information should be made part of the class description. Imagine how initial enrollment would increase if you expressed the services available as part of the description. Also, courses with a higher learning curve that are available as on-line only should offer more classes that are close to the length
On some of the above I marked "Agree" because I felt more than once that a female office worker was a bit rude and uncourteous. I also was given incorrect information from a counselor last semester, who informed me I only needed to take two more classes this semester to transfer to CSUSB, only to later find out I would be forced to take on a full load (4 classes) in order to be able to finish here at SBVC. Being the main income provider at home, this oversight on behalf of the co
The only place I've noticed hostility is when parking. The lack of parking is out of control. I've attended other schools, but in order to easily find parking, I have to arrive two hours before my first class.
Thank you for being centrally located for everything that I needed to accomplish my goals.
I don't think it's unfair to change or add criteria to get into a program or have an instructor teach a course they normally do not teach and change the curriculum. It's a set up for failure.
Financial aid services are very hard to work with.
Campus has many opportunities to grow. I have broadened my education. Excellent counselors, staff and teachers. Highly recommended.
Books have been made accessible for me at a reasonable cost.
Discrimination in campus is not just a gender or racial issue. It's a disability issue as well.

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Stress importance on nighttime class availability
Counselors should be more understanding. I've spoken to multiple and I have asked others students how they feel about speaking to a counselor and many choose not to because they end up with more questions. Additionally, they don't feel they have received much help from counselors. The counselors at SBVC seem judgmental and don't provide knowledge about programs outside of the campus.
Professor K. Paine, S. Moore and T. Cadell are great professors
if i could start college again, i would go to mt sac because they have majors for careers with animals. something i wish i would have known when i graduated high school. i spent 4 yrs at valley studying business because i didnt know what else to study and i hated it. not valley's fault, i should have done more research. but wish valley had classes for careers with animals
When I talked to a counselor in 2016 about what classes I should be taking (this was before I heard of assist.org) he made it clear that for a woman in my situation (I have 2 kids) I wouldn't be following the educational path towards a difficult career because we don't do as well in the science field.
ENGL-101H with Professor Joshua was the most rigorous class I have taken so far. And it was worth it because it really taught me how to critically think about written communication; how to cite sources, how to check sources for bias, how to logically tie sources to defend positions. Even though it was the hardest class I have taken, it has developed me the most as a student.
gender and race bias are irrelevant, sensitive teaches also irrelevant, just teach and get through the material quicker. 16 week semesters are horribly long, 10 weeks max is better.
This campus is very diverse, friendly, helpful, resourceful, and has accommodated all my needs.
The question of I am able to make the causes I need I need in the required sequence I couldn't even get my first English class due to everyone take it and leaving just bad hybrid class to take and fail to it not helping you
The nursing program is disorganized and inefficient. Director Wells is rude and uncaring about students and our needs/opinions. She does not show up to appointments when made because she does not care to get feedback from students. There was no schedule for 4th semester nursing students this semester and there is currently no schedule for 4th semester nurses for the Spring. Director Wells has not given students the courtesy of an explanation.
I would like to have a student survey that evaluates professors.
I really like how campus is not packed and there is a variety of classes although some classes are offered only in a certain semester.
Can you add a N/A section next time. This is my first semester here and I feel that I have not experienced some of things on campus such as tutoring and SI so I don't have a opinion about whether it fits into my schedule or not because I've never utilized it.
Professor at SBVC can care less if you succeed or not
Library should be open more earlier
I couldn't get the math class I wanted for summer because part 1 and part 2 of summer overlap which is very disappointing.
All of the personal attributes asked (above) I have acquired before coming to this school. Some of the writing abilities have been lost and most of my participation was merely a refresher) I know how to speak and make plans for my future. My future at this particular California school SBVC is non existent because of the freeloaders. All of the students who have worked to be at level to obtain priorities for registration are now excluded and sent to the back of the line. I have el

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You guys need counselor who support students not bring them down
n/a
temperature inside the Library is awfuully cold. Too cold where I got sick from going from extreme cold out to heat just about everyday. I have a cough that I have not been able to get rid of and it has been two months literally. Even with doctors, meds I freeze every time I have to go into library. I wear a sweat shirt and jacket and I still get cold!! I can understand that temp is kept lower because of the computers but it is way too cold.:(
The financial aid office staff is rude and they treated me as if I was not worthy of receiving assistance.
I have visited the counseling office a few times and none seem to know That there is an aeronautics department, and they certainly do not know FAA requirements. Transferring credits was a hassle. I have heard from some who took the same classes I took at other schools not have them recognized. Same with some credits of mine that were accepted...these were misclassified which would force me into taking additional classes, even though the minimum requirement is surpassed by tho
I would like to add that Valley is also free of ageism bias. I began matriculating at age 68. I am still attending at 70 and am at the finish line for what I sat out to do. I met some tremendous young people alone the way who were helpful in getting me up-to-date with some of the technology that was needed to be successful in classes and in my vocation.
SBVC faculty is amazing and the help I received was amazing. I was motivated to do more than I thought I was capable of doing.
Rethink your financial aid policys!!! Rethink your instrutors authority policys!!!
I took an online class. None apply to me.
Financial aid fafsa specialists are incompetent. I have been working for months to complete my fafsa and still have heard the same response in return to the paperwork I keep gathering which is that I already received it at another school (Penn commercial in Washington pennsylvania) but i called that school and verified I never received it and filled out more paper work only to hear the same thing over and over again. I don't feel like my problem is ever resolved.
re canvas from valley college it hurt our education and teacher don't now how to do canvas bring back the book and return in our assessment to the teacher to correct and give back to us please ok thank you
You do not offer enough On-line courses for students trying to finish there general education requirements. It takes exactly two years of part-time class time to run out of on-line options than you are forced to take classes on campus(and this is if you are working towards a certain major so it would be less if it was for general classes). Running low on on-line options has been difficult because I do work and i am always out of town because of it.Furthermore, why is it that Math
In general, I'm satisfied in learning SBVC. Thanks!
Need more than one statistics tutor. Someone who will be on time to appointments with students.
I have had many instructors who have made deeply offensive remarks about women and/or people of color.
I am new to this college and this is my first year here, and I feel I still have a lot more to learn and education to gain.
All in all the school staff is amazing and very motivating. I have no complaints about any one specific person or group of people, but I hope that the campus continues to push for inclusion of everyone no matter what their ethnic background, sex, race, gender identity, etc. There are small cracks that show

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off the division between people still and at times some cultural insensitivity towards people of color when it comes to embracing the American (white) culture in the educationa
In general all staff is helpful, but when I encounter someone who is not knowledgeable I am not guided correctly.
I can 't speak or hear became raise my deaf.
Too many categories are smashed into Priority A. I feel that only DSPS, Veterans and Students with over 50 units but less than 70 should be in Priority A because as a Student close to graduating my options are limited and so are the seats available because 9 categories are smashed into Priority A making seating very limited with any class. Also, Pilar Olid is a bigot bully asshole who needs to be terminated.
It got fairly difficult to get the last few classes to complete my English transfer degree. I am very lucky my job worked with me so I could attend the classes that were only offered one day a week all semester, multiple of the higher end classes.
The office staff does not return phone calls.
I feel that San Bernardino Valley College enrollment schedule lets everyone enroll too early leaving the ones who were there later without defense to get the next class registered.
I truly am thankful to have a college in the San Bernardino county that allows for educational growth, one of the best schools in California.
12) Please take a moment to explain any responses where ...
Love the Sunroom. Wish Coca Cola products were available to purchase across campus.
Attending Valley College is great WiFi excellent. You can go and grab some food while on a break. Campus store helpful staff library as well.
SBVC is very nice and overall clean.
Everything about the college is great I just feel like sometimes the professors tend to forget that they were students ones and for that matter I feel like they have an attitude towards certain things or they don't know how to explain certain things but other than that Valley has great qualities and I would definitely recommend it
I would love to see more healthy organic and vegetarian options on our cafeteria menu.
Most of SBVC's provides a decent and safe work environment but the amount of clubs on the campus are very minimal. My high school had more clubs and you can't make new clubs until friends are made. And it's hard to make friends when there are very little clubs to join.
N/A.
The campus needs to allow cock products instead of using pepsi as there is not very many options for studnets as the majory of items offered no one wants
I love the databases offered by the SBVC library. The computers at the library are very accesible, and I get my paper done in the same place.
I recall a few of my instructors struggling to get their projectors and audio working correctly... sometimes giving up and missing out on informational videos they had prepared for the class to view and discuss. Some of the classes I was in had poor WiFi signal, making it hard and frustrating to research in timely manner. As for my SBVC email, I check it almost daily, but rarely use it. The desk
Parking is detrimental to having time to do extracurriculars and it's common to see people be hostile to one another over parking.
Thank you for keeping the campus very well-groomed for the past two years that I have attended
Level of safety and security in Lot 7 is low.

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Alot of standards set for some programs is unrealistic for the working class trying to further them selves in there field of study. There are no part time programs for the working class.
Completely satisfied with classes, dissatisfied with financial aid service.
My time at Valley College, I would have love to have more fruit and vegetables served.
Friendly, diverse, and reputable. Everyone is helpful. Many opportunities go continue education. The school makes me feel comfortable and safe.
I think and strongly believe the campus need more plastic bottle recycling. Across the campus. The new Starbucks set up by the library should allow the own containers and be responsible for the cups seen across campus.
Really glad im in my class and the instructor has been very accomadating to us who still have to work and still come to class.
I'm happy with the school, but I only hear about clubs only through classes I take.
The safety drills need reformation and tons more work. Perhaps a volunteer committee should be formed, too target campus security & safety. Bringing a light to things like lockdown awareness, active shooter drills, earthquake drills, fire escape drills etc. We must be confident that all students and staff of our College are sharp and knowledgeable in Campus safety skills. We will never know when t
Add more healthy food choices than unhealthy food choices.
SBVC needs to have an on campus technology department, as well as classes that train students on how to use the Canvas app
Lengthen office availability hours, especially during the first two weeks of each semester. Allow online office appointment scheduling. Ensure that all staff are on the same page for procedures.
I am dissatisfied in the choices of food and drinks SBVC has to offer. I am lactose intolerant and do not eat meat or chicken and this campus often times does not fit my needs. I would really like to see this campus be more cautious of the food it serves.
Disappointing the grass is dying all over campus. Not sure why it has too look so poorly when some parts are nice.
Valley College is doing well with their academic courses, how they treat people, and how the campus looks. The only issues I have are options of food on campus are a little bit disappointing, but there are lots of food options near the school so it's fine. Lastly I think the financial aid office needs more staff. For those who are there they kind of want to finish as soon as possible because there
thank you for adding more places to sit. i noticed some new benches. that's awesome
My main concern is that students abuse the handicap parking and that some of the restrooms are not ADA maintained.
Let students modify their student planners. I remember being able to add/remove courses from this site, https://colss-prod.ec.sbccd.edu/Student/Planning/DegreePlans , just last semester. However, this semester I have to go to the counselors to do this. Letting students add/remove classes was useful because the site illustrated the available and conflicting time frames for classes.
the financial aid office is very rude never have accurate answers the delays in getting proper documentation from them is horrible turning in documentation is even worse the processing time is way to long and asking for documentation after receiving financial aid is a joke the entire system needs to be revamped
I was pleased with everything

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Although,Valley has awesome staff and students and the environment is pretty friendly, I sometimes feel unsafe. I take weekend classes and the school is pretty empty on the weekends. I sometimes run into people who don't look like they attend the school. People who are smoking or are trashing the school. I think Valley could have better security during the weekends.
More healthy fresh food options
The academic environment has good. I have used the success center and tutors, however the STEM program needs improvement. Many students like me struggle with math and math this department needs more attention in the math techniques. Please help the struggling students with Alerks or make a change. The counselors suggestions on advice in the ED plan should not detain with more classes when students
I'm vegetarian and I feel the cafeteria should have more vegan or vegetarian friendly menu and a broader variety on the drinks.
The campus is a friendly environment that makes me comfortable and at the same time feel safe.
I fee the campus don't have enough security for the size of it
Wifi speeds for video streaming could improve, otherwise nothing else, school is great.
I have had excellent service from the staff at the San Bernardino valley college at every level. Every one is pleasant, kind and very helpful.
most recently the technical building stopped allowing students to make max. 10 copies or print..NOT NO MORE...need to bring that back and just regulate it better than it was. hope someone reads this...
There's no wifi access in the library. It would be a good idea for those who wants to use their own computer. You can limit the time for using this service.
Just not happy the way faculty and professor interest are in student success. There so quick to dismiss students academically out of College.
I'm happy with the school, I feel that everyone involved ...staff, and students try to work together to benefit both parties.
Wi-Fi inside many buildings, particularly the student success center, is terrible - almost to the point of non-existent. Upgrading this would be beneficial.
I love sbvc
Need more vegan food options on campus.
The security on campus is atrocious, it is not safe for female students to walk and feel safe, most times of the day and especially at night. I was nearly mugged and stabbed one night and I am a male student. If I am in fear of walking and being conscience of my surroundings then the female students must be in a greater fear of the same? There are students who do not ever come to class and still e
I am dissatisfied with the people that surround me. There are too many in-genuine people around me that I feel that I cannot trust anyone. In my 3 years here at Valley College, the people I have drawn close to, especially the girls, have very much left me with disappointment and sadness due to the fact that they were never genuine and honest with me from the beginning. Those individuals took advan
I think we shouldn't log in but more computers that actually work should be in the list
N/A
The new architecture has ruined the old Hispanic style architecture. In my opinion it is outright ugly. The new buildings don't fit in with the overall area of this community.
Financial aid office staff are rude and lack resources to assist.
Dissatisfied with customer service at the school regardless of the department I may visit. Is it my fault that financial aid does not do their job? Is it my fault that previous coursework was done at a college

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and I'm requesting it to be evaluated? Is it my fault that it's evaluated wrong? Seriously? Staff work performance or lack thereof is not the fault of the student. We should not be treated a
Great
There is no variety of food provided and the food i have bought at the cafeteria has either had issues with being cold when its supposed to be hot and I've had several encounters with hair in my burritos
The appearance of the campus is lovely. I like how there's more areas to sit and relax outside, and to be with nature.
I started at Valley way back in 1996 so I love the new updated safe buildings
Each time I have needed to go into the administration office, the woman at the counter is very rude and unfriendly and slightly insulting in her tone..I dont remember what her name was but im sure theres been other complaints about her.
The new buildings are standouts and definitely enhance the esthetics' of the campus. The landscaping can compare favorably with that of any private school in the area.
I never knew the wifi password.
The usage of technology is not equally distributed throughout the school. For example, in the applied technology building where the food and nutrition course took place at was poorly equipped with no computer and projector set-up in the classroom, not ergonomically friendly, and dingy. The instructor had to set-up a push cart with a makeshift computer/projector combination every time the class
I havnt really had problems at thw college. Everything has been going well.
There are a lot of courses to choose from
Proud to attend SBVCC
Rethink your financial aid policys!!! Rethink your instrutors authority policys!!!
SBVC overall does a great job in maintaining everything clean and up to date. I'm Proud to say that I go to a school like this that is in an area that usually doesn't have the best reputation.
Great academic enviornment, although some programs need to have new equipment as the equipment now is old amd breaking. I.e. the Applied Tech building.
Just an overall good campus that meets students needs
in the teacher ok
I've not seen a soda/water vending machine in my two years on campus. i've seen only one snack vending machine (near the stairs at the HLS building), and it's been empty all this semester.
I take all online courses. Many questions don't apply to me, but there is t a choice for that.
I feel that the resources could be more wide spread or announced on campus where as instead everything is located by the admissions building. I would feel safer if there were more blue emergency buttons located throughout campus and in parking lots. I hardly see security monitoring except in the beginning of each semester when they are checking for parking passes on the cars. It makes walking at n
The classrooms are well equipped, organized and not congested. Modern technological equipment and apparatus are used in the classroom. Above all, good safety measures put in places and very neat environment
Some programs need a part time schedule for the working class. Other than that its pretty accessible.
When I took my math final I was required to go on campus on a Saturday. I had to log into my Aleks account before my final. However, my information would not go through because my account was

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linked to Canvas. When I had logged into Canvas my Aleks would not link through. A few other students and I were forced to take out test by hand and were not given a calculator that would have been provided b
All of the services, facilities, staff, and students are all friendly and nice. The instructors are wonderful and make learning fun. This school exceeds my basic needs and thus makes me extremely satisfied.
Took online classes
There are more food than last semester in cafeteria, hope it gets better.
Overall great school
need more temporary parking for students that need to visit campus for a brief moment whether its an office visit or bookstore
Food at the cafeteria is horrible in taste. Very little healthy choices. The used of water around green areas is excessive.
Valley has a variety of different programs that also fit my schedule. Which makes me satisfied.
For answering question F = I have food allergies and there are certain foods and spices I can't eat. The few times I visited the student cafeteria they didn't even have a simple hard boiled egg. I was disappointed, because my tummy was really hurting, and I needed to eat something right away. I was going to order a plain hamburger with no seasoning, but saw that the grill was being used for everyt
The school in general has a very well standing for me ,and it has provided me the opportunity to reach my goals
Clean place overall, good wifi and computers are always ready for use.
I can t hear or speak became my deaf.
ECON 208 was terminated this semester because the first Instructor cancelled at the last minute but they put Pilar Olid as replacement but she has not pass the equivalency process to teach this course, so an important summer course was cancelled.
There were a few classes I could take to suffice a requirement to transfer but only one class out of the entire list of possibilities to fulfill that requirement were offered. Higher end classes are difficult to work into a schedule when only one class is offered for the entire semester
I have limited time . Full time job with family . Therefore do not have enough time to join clubs
Since the cafeteria are closed at night, i resort to the vending machines for snacks.The vending machines are never stocked, the buttons dont work and never gives the right change back.
cafeteria needs salad bar and healthy food. bathrooms in business building or the worses smelly, never no soap.
Best campus ever!!
14) (Optional) What would you do to improve any of the s...
Allowing part time students to be in EOPS!!
I would really like it if the Puente program what to give people a call after they have signed the request to join I sent him a request about a month ago and I have never heard from anybody back
I have not used any of the resources listed above.
Student success needs to open at 7:30AM as wating until 9 AM is making it hard for sudent to sucessed in classes and bring back the one on one appointments as it is tookj hard to get help as we are often wating 2+ houers to get once question answered
More hours
Student Success Center hours should account for those students who take classes once a week or on Saturday.

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I used EOPS at Crafton, didn't qualify at SBVC... I wish they would make the program available to part-time students that are unable to take on a full load. I am a first generation student (at 49 yrs old) and would have benefited academically and financially from the support they offer to full-time students. Other programs disqualified me for the same reason.
I didn't know those existed and I don't actually know what they are.
Thank you to the EOP & S Services I was able to get most of my books through their program and a star Program help me with a lot of counseling to choose the right courses
Why do you not ask about veteran's services?
The counselors are helpful and supportive.
I work during the day so i dont get to use many of these services.
Wish the writing center wasn't appointment only.
Have success centers opened regularly in other buildings on campus besides the physical science building. Sometimes the success center can become very crowded and loud.
There needs to be a revamp of all above programs
SI are very knowledgeable, however i noticed that some of the SI's just have their friends come over to goof around in the study rooms. Pretty annoying and distracting.
Security, I feel I have to look over my shoulder every second walking to my vehicle when leaving campus at night. Not a presence in sight. Feel the need to carry a weapon for own safety. The area isn't very safe. Strangers are free to walk on campus and not be noticed until something happens unfortunately.
Listen to the people who ACTUALLY attend the SI groups when they ask about different hours discussed between the student and SI instructor. While many people fill out the surveys that ask about times less than a handful actually show but because of the majority that minority that does attend has to be forced into a schedule that they can't always attend.
Bring veterans back to the student success center.
Have it open longer
ALERKS needs improvement. This program has been used from 942, 952, 962, 090, and 095. I've taken all this math and I still have not passed. I was advised to used Khan academy, and other websites. It still was not helpful. My last resource was STEM with ALERKS. For struggling math students like me there should be a focus on written math that has better understanding. Maybe a math with workbooks th
The writing center schedule it's hard for me
Didn't use most of service so I couldn't provide more feedback.
Advisors/Faculty willing to Listen to student needs. Advisors/Faculty respectful of students.
I would like to have the welcome center promote/inform students about the different programs that the school has to offer.
make it not too hard to get accepted into the programs.
Because I work full time I either do not qualify or do not have the time to dedicate to specialized programs.
EOPS REALLY HELP ME ACHIEVE MY EDUCATIONAL GOALS WITH COUNSELING AND BOOK SUPPLIES
No help for the afternoon students everything is close and weekends too. Don't ready know nothing about those services.
The SSC and the SI program could use more funding, of course, and certainly more space. The SI program used to be able to hold sessions in classrooms across campus. A recent change requiring they be held only in the SSC has hampered access, availability, and space for students to attend.

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n/a
More so for math classes
did not use any of the above programs
Hire more tutors for the writing and reading centers
n/a
Rethink your financial aid policys!!! Rethink your instrutors authority policys!!!
create a more welcoming environment with friendlier and polite people.
Make Sure Aleks will link accounts better during Finals. I had to hand write my test because my Aleks did not link through Canvas during my final. The teacher did not give me a calculator that would have been provided by Aleks. This resulted in my 98% grade going down to a low B.
I only go to reading and writing center, the tutors are very good!
More open information about all those services, such as where to get them and qualifications.
Make the programs more known. The majority of the programs listed I was interested in, but first year experience or puente had little to no updated information on the website and I wasn't so sure who to contact or to see if qualified for the programs.
I am new to this college and this is my first year here, and I have not had the chance to check out all the services yet.
The services I've used have been extremely helpful. Maybe in SI limit or have more helpers to attend the needs of all students, because it gets very full.
I can't hear or speak became my deaf.
Get rid of Reading class as a prerequisite for graduating. It's rather pointless for someone who completed Eng101.
17) (Optional) What would you do to improve any of the se...
a) and c): make sure the counselors are verifying which of the students credits are truly transferable. i) Get Fin/Aid to answer their phones and show a more courteous treatment towards the students needing answers and assistance. p) One of the clubs I wanted to join only had meeting times during the day... it would be nice if the evening-only students had the same opportunities as the daytime
Provide more vegan food options on campus. Counseling seemed under a time crunch and the counselor I spoke to was really snappy at me. I felt uncomfortable at the bookstore because I had to leave my purse in an unsecured locker right next to the door. The actual employees inside were friendly though. I have no idea what student activities are available.
The student cafeteria kept me fed at a cheap price and I love the atmosphere to do my homework
I was amazed that the initial counselor I spoke with had no idea whatever about the Aeronautics program I was enrolling in. The person who evaluated my transcripts from other institutions could not, when corresponding with me via email, compose a sentence that made sense or was grammatically correct. How could this person adequately evaluate my academic achievement level, when their own ability to
More options of healthy food in the cafeteria.
Maybe once a month, have a fruit and vegetables day.
These offices have helped me to exceed my limits. A comfortable settings and learning centers. Always someone to help out. Very informative. Health office is better than any clinic. The health office has helped me with my depression and converted me to a positive outlook on my educational journey.
I wish there was a place to warm up food !!!

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Maybe have a couple open during the weekend.
Wish the bookstore had more used or cheaper reusable textbooks at the start of semester, I had some problems acquiring textbooks for some of my classes.
The cafeteria should accept EBT (cal fresh), so that low income students who don't qualify for financial aid, but who are in campus the majority of the day, could afford to eat; have the bookstore match book prices found elsewhere; allow book scanning from library, with rented scanners; buy land around the college for the purpose of future development.
Extend hours, especially during the two first weeks of each semester.
The temperature in the College Library is much too COLD!! I am sick and I have a cough that I cannot shake even with doctors help. I have to use the library for my courses!! I realize that the temp is kept low because of the computers but.... I am wearing a sweat shirt and a jacket and I am still cold. I find it hard to believe that no one else has not complained to the library staff? I told
Parking machine always working. Sucks to loose \$2.00 and cant get it back and drive sround campus looking for one that works
Overall have the staff work on their empathy towards students. Educate on racial bias, and communication skills.
As a parent I'd love if the childcare center catered more towards the students as far as accommodating their schedules. There are classes that start at 8 am that I cannot attend due to the preK program starting at 9. if There was a way that we could receive child care during the hours we were in class and have us show registration statements as proof
better integration between counseling and admissions. i had to walk back and forth between my counselor and admissions simply because she couldnt see my transcripts, wasted my time and hers when she should have had access .
Have the computer labs open longer
The DSPS needs improvement. This is suppose help students with disabilities and it is not helping me. I joined this program. Personally, I have a slow learning disability that is carried with anxiety, nervousness, and my hand palms start to sweat and I get shortness of breath. Til this day they have not helped me accommodate my tests for class. I took my problem to DSPS manager and the problem wor
It tool the bookstore a wedgie to have the book I needed available.
No comment.
do not know
Would like to have online access to counseling and academic services rather than having to go to campus. I am an online only student and this would me.
N/A
For the ones marked "not satisfied", I would seriously consider hiring new employees. For reasons marked earlier, it is not my fault that I need help. And some common decency and respect is in order as well, rather than being nickeled and dimed.
Library remain open longer Saturdays and open Sunday
n/a
Admin office workers are rude
Counseling department
Rethink your financial aid policys!!! Rethink your instrutors authority policys!!!
Study carrels in library need to have higher sides for more privacy. Bookstore could expand the variety of accessory items.

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The computer lab in the Library is ALWAYS FREEZING (temperature in the low 60's). Even when it's cold outside it's still in the 60's in there. Even the staff says that it's too cold. I know they have to keep it cold because of the computers, but when I'm sitting there typing and doing homework for 4 to 6 hours or studying for tests, my hands and fingers begin to cramp from the cold. So I start

The staffs in cafeteria and library are very good and helpful.

I am new to this college and this is my first year here, and I feel I still have a lot more to learn and education to gain. I have food allergies and there are certain foods and spices I can't eat. The few times I visited the student cafeteria they didn't even have a simple hard boiled egg. I was disappointed, because my tummy was really hurting, and I needed to eat something right away. I was go

I can't hear or speak became raise my deaf.

I am not satisfied with Campus Police bias to take reports down because it is bias. Both my phones were vandalized in class because Pilar Olid had incited and permitted them to do unethical behavior against me in exchange for possible better grades. I wanted to report these activities but seems my suffering is to nobody's concerns.

I would like more healthy options at the cafeteria :)

Counseling needs a serious overhaul! Me and plenty of students are dissatisfied with what the counselors have done. I known one student who took an unnecessary class and was not informed until she found out , since one of the counselors probably did not double check her degree plan for errors. Me myself had some errors in my schedule planning and was only rectified when i had met with another coun

Books I purchased were never mailed to me. I had to come to the campus book store and collect my books (and receive a refund of the delivery charge).

the bookstore might as well close up because take too long to get books. amazon gets them way faster.