

SBVC Student Campus Climate Survey 2016-2017

Responses

1) Please indicate whether each of the following items was a major reason, a minor reason, or not a reason in your decision to enroll in classes at SBVC. *Other
1. Personal Goal to achieve an associates degree in accounting. 2. Preparedness for transferring smoothly to Cal State
Advice from family and friends already at the school. I found that word of mouth is the most trustworthy review
Cheapest pricing for international students. 12 units for around \$3500
Classes offered here will help me get into the Cyber Security program at CSUSB
Community College helps save money un these hard times.
Did not receive advice from high school counselors due to a 6 year gap between enrollment at SBVC and high school graduati
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Does not offer enough classes
Enjoy the campus environment.
EOPS and Disability Services as well as several computer labs with computer internet access.
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Evening and online classes are very convenient.
Fairly wide variety of online classes offered
Finding the right teacher for my learning style. One that doesn't just read power points. A teacher that wants to be there
for me, the convenient location and available program are the most important reason
Good things that I heard about!!!!
Great teachers
Heard good things about the college and i was convinced.
human services classes that are great and close
I am happy to learn that as BBC is looked upon and great favor and county facilities which are important to me because I a
I am here because I was unable to add classes at RCC.
I attended SBVC due to the Valley Bound commitment. It was a very big help for me.
I began my education here 30 years ago.
I came to SBVC because I wanted to transfer
I came to Valley College to Better my self.
I had a great experience being in the eops program. They were really helpful through out my journey.
I have 3 cousins and an aunt who attended SB Valley college.
I have no comment.
I made a plan to go back to college and get my degree. When I lived in Riverside I went to RCC. When I lived in Menifee I
I was able to take summer classes
I was not ready for a four-year school the best alternative was CC
I went here to strictly enroll in the nursing program.
I'm a single parent with full-time work & can only take 1 class at a time. therefore I don't have priority. so classes get
I'm comfortable here...
It offered a wide variety of classes in the evening, I work full time and looking to transfer in the least amount of time
It's affordable and I can get to the school easier to get there. The ID bus passes are a huge plus. I am able to save money

its been good so far here at valley college and the teacher's are great and work with the student that need help with the
I) Other
location location location
Major reason is online and evening classes
Make sure you are taking the right class toward ur major
Most important reason is to continue my education plan and SBVC offers a great start for me.
My chances of being accepted into the nursing program is higher than RCC.
My GED teacher suggested I attend San Bernardino Valley College.
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My need to succeed
My working schedule was able to work with my school schedule.
n/a
N/A
n/a
NA
Need more later start time classes!
none
None
Not Apply
Old buildings where much more convenient and beautiful. Now we have to run in the scorching heat or rain from building to
One of the major reasons why I wanted to attend San Bernardino Valley College is because the variety of opportunities that
Online courses available, and science classes offered on Fridays!
Overall my experience at Valley was a great one. The classes, the students, and the atmosphere were great. As well as all the
Own research
Primary reason was availability of online classes as I cannot come to campus. I am disabled and unable to drive and I live
Professors are very well educated, teach well and very respectful and professional. And the counselors are awesome.
Right here in the neighborhood
SBVC has amazing counselors and staff to assist in all areas
SBVC isn't going anywhere like these fly by night colleges that keep closing. I know if I attend classes here, my units are
The availability for parking is quite stressful. There should be a parking structure built for the students/staff so there
The electronic and welding building is the most run down school program building that I have ever been in.
the flexible courses offered matter to me. I like SBVC
The main reason why I attended SBVC is because I received a Valley Bound scholarship which means that I didn't have to pay
The most beneficial and important reason for me was I've always been able to register for every class I needed, since the
The school is very unorganized. Staff is very rude. That's why I didn't start classes when I applied. They say they offer
There should be at least a club or something for pensive books.
This school really needs a huge staff change as well as a better procedure for financial aid.
To start a career in SBVC.

Unfortunately not all counselors are on the same page. Some make you feel like they don't even care. Due to that, I've tak
VA Office on campus very helpful
Valley Bound Commitment
Word of mouth I received about professors and opportunities offered at SBVC

2) (Optional) Include comments about your responses here (200 character max).
AAT program was intriguing as well as the cost to complete my 2 year degree before transferring to a Cal State school.
All Counselors need to be on the same page and not tell students different things every single time they see a counselor
As a second round student, I needed classes to fit into my busy schedule, and SBVC offered what I needed.
At sbvc you guys offer a lot of help not only education wise, but financially as well.
Although the school offers GE classes i need. I lost a feel for the school once the Aeronautics pilot program was taken out. Now it has been a struggle to major in something i am not offered at the col
Being able to find the right teacher is very important. Having the teachers name available in the appropriate time so I can do my research and find out if this teacher teaches a way I can comprehend a
Best College in CA for Human Services
Can we get some german classes?
Chaffey college is closer to me, but SBVC was more affordable and offered all the prerequisites I needed.
Could use more classes in the technologies towards marketing.
Currently Human Services 172 course are offered in the evening, but can the college have the course offered during the day as well?
Easier to go there then the place closes to me
Everything is important if we want to be a god profesional person
Friendly,
Glad to have a real doctor as our president
Glassblowing classes and design in glass
Good Staff
Great college, but some of the instructors need to touch up on their teaching patients. In other words, explain the material a little slower. Opposed to, speeding through topic 's after topic's.
Great online courses are offered.
great place to learn at your own pace
Great school and I will recommend it to anyone that is interested in joining.
Great school!
Hate your parking lots, and unsafe at night.
Helpful in getting all the courses I need, when i need them.
I absolutely love the environment here at SBVC. The campus and people are very welcoming.
I am 1st generation and moved into the Inland Empire about 2 1/2 years ago. I drove by the college, visited it, and everyone was helpful and friendly. That's how I knew this was going to be my college
I am an adult getting an AA degree and transferring. I was interested in the evening classes and online courses.
I am starting over after having had to drop out of Valley many years ago. I prefer online courses. Valley offers online courses that I need for transfer to Cal State that campuses in my county don't
I am vraduating from Crafton but came back to Valley because they offer the Human Service program I want need.
I attended due to the price of the college as well as the quality of my education i felt exceeded my standards..many of the professors here teach at many of the csu colleges as well and i feel im gett

I attended Valley college for a better life, and was pleased how some staff members and professor went out of there way in helping me to obtain my ASS. I am pleased in the Puente project, EOPS and for
I became an SBVC student because SBVC is my local college, in other words is close to home.
I can truly say that because of the great staff SBVC has, it has made my educational journey that much better. Because of my English professor, professor Diane Hunter, Professor Mendoza for prealgebr
I chose SBVC because it has the exact program I wanted to take.
I chose Valley because I have heard great things in the past. I also want to be in the nursing program offered at the school because it is one of the best.
I could not be happier about making the decision to attend SBVC. I wouldn't change a thing except learning about certain programs sooner.
I do like SBVC but I do wish that they would have extended hours for resources like Student Succes center, writing center, and the library. The hours right now are not convineant for students like mys
I earned my bachelor's degree in 2009 from UC Santa Barbara. However, I was finding it difficult to find work in my field of study. So, I decided to come back to Valley College in the hopes that I m
I enjoy attending San Bernardino Valley College it is near and people are friendly.
I enjoy the classes that I have attended. I wanted to take ASL 3 in a classroom environment more than one day a week.
I enjoy the classes that I have attended. I wanted to take ASL 3 in a classroom environment more than one day a week.
I enjoy the school except for the people in the financial aid office and counselors office! They make things harder then it really is! The Hispanic guy with the glasses in financial aid is a joke of a
I enjoyed every single minute I was in every class. My professors were the best. Mrs. Knight Mrs Barnett and Mrs. Sanchez thank you
I experiences is good average programs likely Human Services Department and enjoy the instructors who tech/ experiences in field of Social Services helping out the communities through the county.
I FEEL LIKE IS THE BEST COLLEGE IN THE AREA WHER I LIVE I LIKE AND I LIKE MOST OF THE TEACHERS
I feel like SBVC caters more to working students by offering lab classes in the evenings which wonderful.
I feel that SBVC should offer more vocational degrees, and full Spanish degree. Not for transfer.
I found it difficult to get good counselling. They didn't seem to be knowledgeable and were not very courteous, except for the transfer counselor.
I have always wanted to attend valley in my earlier years, now the opportunity has presented itself and now I'm taking advantage of it.
I have attended SBVC for several years and each year my needs were different and the majority of the time it was possible for me to work out my schedule.
I just think more organization and more help for students. I have no support, would be nice to get it from school.
I like that the school is not so far from me that I cannot get a ride there when I need to come to campus for any reason such as visiting the book store, financial aid office, or counseling.
I liked most things that the school has to offer, I just wish that new students and come back students alike, learn about the different resources.
I live in Big Bear and Valley was the closest school. Even if it's an hour away. The fact that I got into Valley Bound commitment was my main reason for entering this school.
i live in colton and was going to rcc after high school. decided to come to valley after the traffic and parking situation at rcc was making me late to class everyday
I live in Victorville & travel to sbvc Monday -Thursday just to get a better education . The community college I live by would be nothing but just a " hangout " . I enjoy sbvc & what it has offered me
I love all the online courses SBVC has to offer. I also am very pleased that this campus isn't over crowded like other nearby colleges.
I love how friendly and helpful everyone who works on the campus is
I love my child development teacher the school is excellent my counselor is excellent I love my counter a whole lot she gives me good advice like the child development department is excellent every te
I love SBVC for the opportunities given to their students . Great teachers as well.

I love SBVC, I had the best time in there. I am going to miss it so much when I transfer to university. SBVC helped me achieve my goals by having good offered, affordable classes, awesome counselors,
I love the constant communication from the school as well as the many programs offered to support students attending. But we definitely need a parking structure!!
I love the financial aid provided to help classes less financially stressful
I love this school.
I love Valley College! I encouraged 3 family members to join this year. I've been at Valley since Fall of 2014. This Fall is my last semester. I am going to miss every one of my Professor's and classm
I lovrr attending valley college
I mad my child development class don't post any grades at all. How would I know if I am doing well
I originally registered at Crafton Hills. My experiences there were not good so I looked in to SBVC. Everyone there at SBVC were very accommodating, pleasant, and the atmosphere overall was so positiv
I really appreciate all the kind of help services I got my goal was too graduate from college too show my three young kids Yes you can do it I'm a single mom working and going to school and getting wh
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I really appreciate that san bernardino valley college offer so much and I can barely make gas , much less pay to much for classes, it's very affordable. And offer every class I need.
I really appreciate the extensive options for classes online
I really enjoy taking my courses at SBVC
I thoroughly enjoy attending Valley College. I've attended Crafton Hills and Victor Valley College. I love Valley!
I was able to win a couple of scholarships.
I was looking for a place to complete my prerequisites that offered aid, as I was financially unstable when I enrolled.
I was scared to stay attending school but they're were so many assistance programs and counselors available to help me through the process.
I went to Valley because it was the closest community college, and its tuition was affordable.
I wish there would be more teacher practical method than theatrical framework , life application teaching.
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I wish you all accepted more of the federal student aid monies. Getting only 5he Pell grant didn't cover any living expenses.
I would really like to see more options for non-online classes outside of typical Monday through Friday, 8–5 working hours. The Bookstore hours can also be tricky to make for people who work that sche
I'd rather gone to Crafton Hills (and did mostly take my classes there) but classes were either full or not available.
I'm a single parent with full-time work & can only take 1 class at a time. therefore I don't have priority. so classes get full. I tried taking an online, then had technical issues, it department neve
I'm glad I attended the nursing program at Valley. My coworkers are drowning in debt and I was fortunate enough to graduate without any major debt
Imy main reason for enrollment are the certificate programs, however, the classes for the Human services certificate ar, not offered in the evenings or Saturday, or online. I
It has been a good experience Trying to do better. I tried to do my best and I continue to strive.
It is convenient for the area of San Bernardino
It was just something to do after highschool. But after actually attending, I'm glad I did. It is a great campus.
It was just something to do after highschool. But after actually attending, I'm glad I did. It is a great campus.
Its a very convenient location it is right in between Colton, Rialto, and San Bernardino.
It's really a great school. I enjoy coming here.
It's the best school I have EVER attended everything about SBVC is amazing there's minor things like Parking that aren't convenient but other than that i would recommend everyone to come here

Location was the most important and the school being accredited.
love my school, class and teachers.
Many great reviews of excellent teachers SBVC rocks
most traditional colleges and universities are expensive so a community college helps not only further my education but makes it affordable
My biggest reason for wanting to attend this school was the programs and getting away from people I went to high school with.
n/a
n/a
need better helping staff in financial aid office
Need more later start time classes!! Ex 6:00pm or 5:00pm start times on multiple days!
Need more organization in the school, better teachers, better spent money. Hate the false sense of security the school tries to put on, the school police force is a bad joke at best.
none
None
Nursing program
Overall, SBVC is a great campus because the academics, the professors and other staff members want their students to be readily prepared for their future.
People over exaggerate this campus outlook but from experience it has been great including help at any office location everyone is very helpful
Personally, it's a great school but we can always do better. There's always room for improvement like the cafeteria and Financial Aid Office .
Please add more science courses such as anatomy physiology, microbiology, genetics.
Priority registration and open registration is not fair most people and up dropping their courses anyway. It should be on a first come, fist serve basis
Professors dont bother listening to students and require lots of group work however students here are not up to work as a group.
San Bernardino Valley College is a very welcoming school to be at because the staff give advice and offer opportunities to ensure that the students needs are met appropriately.
SB Valley College is a great beginning for me in taking me towards my career.
SBVC had the program I need, but the academic standards, quality of instructors, availability of classes and times, and friendliness of the students is the lowest I have ever experienced. I would not
SBVC has been a staple in my community for so long. I always new I would start here.
SBVC is close to home and has the classes I need.
SBVC is convenient because of its location and the main reason I chose the campus.
SBVC is very close to where I live and very affordable so it became the best school for me.
SBVC offers many resources to the students that help improve your chances of success. The faculty shows effort and care in their ability to help you be the best person that you can be.
School Wi-Fi sucks
So far I have had much more access to great opportunities compared to other campuses that I have attended.
So happy that I chose SBVC to earn my associates degree. The best all around junior college ever!
Taking courses at Valley is enabling me to return to my first choice for a career. I retired after working as an executive for many years. I had many choices but I choose Valley because of the conven
Teachers and staff should not be discussing politics with students. People are attending SBVC to learn, not to hear about political opinions. Politics should be banned from schools.
The counselors have been very helpful to me.
The courses I have can be improved considerably with newer equipment to train on.
The fact that some series classes will offer the first part of the series in the Spring rather than just offering the first part of the series in the Fall and the second part of the series in Spring I

The high level course teachers are pretty good here, but some of the lower level courses/intro course teachers (101, 095, etc) need to change their teaching habits. Especially the math teachers. I thi
The lady in financial aid has made a huge impact on me with her knowledge and kindness
The reason I picked Valley is the amount and verity of online classes available. I am 34 and work full time, going back to school to get my degree.
The school is very flexible although some staff and faculty can be difficult and rude
The school location, cost of classes and availability of financial aid has made all the difference for me.
The school's only downfall is the administration being largely fascist ("progressive left-wing"). I am worried that expressing my true opinions sometimes will get me hurt physically or by reputation b
The Student Success tutoring center, opened Monday through Friday from morning to night including Saturdays helped me to be successful at SBVC because it was always opened during the hours that fit my
They are all important reasons for a student and as a mother of a college student.
This college is one of the closest to me yes, but it is also arguably the only one that has offered the classes I need without limiting my ability to take said classes
This is a great school for working parents.
This Is my first time here at Valley College I am struggling to pay for books. I wish I would be more informed on how to get scholarships to pay for school it seemed only the students that have been h
This is my second semester at Valley College and I am very happy with this college, I have gone to Chaffey college at Fontana and I didn't receive as much info about scholarships and financial aid.
This school is constantly wasting water by having the sprinklers on after hours. We're in a drought and don't need to be wasting our water in fields of grass that do nothing beneficial besides keepin
This school is really good and I'm glad I go to Valley.
This school is really good and I'm glad I go to Valley.
This school is really good and I'm glad I go to Valley.
This was the worst school year I've ever had, I Really regret attending SBVC and I really wish I Could redo time and never step foot on this campus. The employees in the classroom and in the office ar
too bad financial aid is so close minded and stingy with it Government Funds.
Valley college is a wonderful institution. I'm proud to be a student. Professors are excellent.
Valley college location, cost of classes, as well as the vocational programs offered is what really attracted me to the school.
Valley College made it affordable for me to better myself. So far, my experience has been positive. All the Professors and counselors are very helpful!!!!
Valley has been a wonderful experience for me and I appreciated my professors and their teaching styles.
Valley has been like my 2nd home for 7 straight years through prerequisites and the nursing program, amf I am GLAD TO BE A VALLEY GRAD!!❤
Valley is Great!
Valley offered the Administration of Justice program and Crafton does not, SBVC has also a variety of certificate programs and much easier to enroll versus Crafton
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Wanted to run cross country and track.
Wish there were more school spirit. Such as cheerleaders and promotions for sports. There's not much love for student-athletes or support like I thought there was.

7) (Optional) Include any comments you wish to make about your responses to the questions above (400 character max).

- I didn't develop many basic skills at Valley due to being an excellent student in high school, and also going to college at a University straight out of high school. - I took a Brakes and Alignment (auto) class years ago. I do not remember the professo

7) (Optional) Include any comments you wish to make about...
A few years back I had evening classes and security made sure I got to my vehicle safe, and there was a few incidents off campus around the school and I was notified immediately by email and phone. Thank you SBVC.
A good portion of my opinion on gender bias is from my experience of how transgender students are treated. A majority of gender neutral bathrooms for students are left locked and inaccessible to transgender students. My legal name is plastered everywhere on my records despite giving my real name on admission forms when asked; I don't even think my real name was recorded for any records. It bothers me greatly.
And the F.A. Office takes forever. Please add more workers. And friendly ones for that matter. The guy there is always so rude. I don't understand it. And make it to see a counselor easier. Please. I try to schedule appointments and the ladies just tell me no, you can do that on your own. I'm like omg. I can't even get mad. It's just sad I can't talk to a counselor about my education.
Better security is needed my car has been broken into several times some on school parking lot and across the street at the Pro Swap Meet parking lot even though there is security my property has been stolen.
Bookstore didn't have access code I needed for my class.
Bookstore, cafeteria, financial aid employees are not nice.
Child development classes should be optional/offered during the day as well as night.
For being my self in this country, is hard to get information about anything, but at SBVC I got all the help I needed, thanks to every one that is part of San Bernardino Valley College!!!!!!!
Great campus that feels safe even the surrounding community has it's challenges.
great school and would recommend to others.
Have had bad experiences with rude instructors especially online English teachers.
human services classes are mainly offered in the evening making it extremely hard to pursue this major as a single mother
I am only taking 1 class in the evening so my experience on many of these questions is very limited
I choose agree for most of my answers even though I do not or have not used all the services listed above and there was no N/A option.
I chose SBVC because of job and I still looking for job but SBVC is the one of the best place for education
I enjoy the company of the campus police as they are very polite and generous when it comes to students needs.
I feel campus police needed to patrol increase around the Library in the morning, Because many times a group of homeless person wanted burglar a distinct employee or student worker many times their problems around side of the library persons who are not school. safety is very important to us all students and employee! R.I.A.
I feel that SBVC has done an amazing job by keeping the students safe! Thank you.
I feel this campus has more to offer than others I have attended. For example RCC. SBVC has made going to school a easier for me on a personal level compared to just blending in and not being herd. I recommend this school to everyone I speak to that is planning to attend a community college.
I had a bad experience with the admissions staff upon enrollment, because I assessed in a specific math class and when trying to register, I wasn't able to due to the system showing that I had prerequisites to meet. After going back and forth between admissions and the assessment departments, I ended up registering for a lower math class than I initially assessed for and I'm currently behind on my math courses, "prerequisites".
i have been harassed several times by African American male students that hang around the cafeteria area.
I have had experiences with professors that make it impossible for a religious, conservative or republican to feel comfortable saying their point of view. The remarks about how stupid conservatives or religious or republican people are are offensive and closed minded.
I have had multiple faculty staff be unprofessional; most unprofessional E. Perez. The Disability Faculty have always treated me with respect and understanding. Financial Aid office staff are discourteous and speak to students in an unprofessional manner. Admin Faculty have been courteous and knowledgeable regarding information needed. Regarding faculty being helpful and demonstrating to students they want each of us to succeed is a rare occurrence; nevertheless, it has occurred
I have not been tutored or used the library services and there was no N/A option so I chose Disagree for those statements.
I just started my education in SBVC.

I know a lot of people say valley is "ghetto" and the programs "suck" but in my opinion I feel very safe and all the services and programs are great.
I love how Health services are helpful. I love how they reach out to students by setting up a tent in the middle of campus and educate students on how important it is to take care of their health. I appreciate how they talk to students and inform them about their services that they offer.
I noticed that the classes that are transferable or needed to graduate are not as available as beginning classes. example is Spanish 1 has about 5 or six classes available while Spanish 3 only has 1 class available per semester. Sometimes there are no Spanish 3 available in a semester, so I have to wait the following semester to see if it is available. Same goes for other important subject like English classes and math classes. I hope I make sense.
I think that whichever staff member believes it is okay to lock the bathrooms at 6pm, during the time some classes are in session is very rude. And on occasion, some instructors will blame the students for having the wrong book, even though it is the book listed for the class. I resolved this issue simply by not buying books until after the class starts, and I know which books the instructor plans to use, most of the time it is not the one listed on webadvisor. Some one should be
I was already advanced in my English and Communication skills, but my English 101 professor Mrs. Joanne Maestre has helped furthered my writing skills even more. My Math Professor Lycetia Ting is challenging and wonderful! I wish more courses were offered at night during fall, spring and summer and online.
I wish and hope the library can be open for all of the students that attend night class. I wish the library can be open on Saturday's and Sunday's and also for tutoring. I work from 8-5(Monday -Friday.) It was always hard to get help or even use the library.
I'm a white male. I receive bias as the equal and opposite to the attempt to correct bias away from women and minorities. So... Yeah.
I'm an older student. I don't identify with the social interaction of the students because they are my the age of my children. They don't want a parent-like person hanging out with them and competing with them. I did not answer all of the survey questions because they are not applicable to me.
In my experience at SBVC I have had great teachers and horrible teachers. It is a hit and miss when it comes to picking some teachers. Most of the office staff is not friendly in any department. Calworks, DSPS, Financial aid, the library have very nice and helpful staff. The counseling office staff are rude and no help. The admission staff are sometimes helpful but not very friendly. The bookstore staff is ridiculous sometimes only two people can do book vouchers. I love this sch
is question 5, the low scores are only because i was foundationally strong in those areas already and needed little to no improvement to succeed.
It can be a struggle when enrolling and not given the correct information by the office staff either at the financial aid office. I made three trips and the streets around the college are under construction which had an impact on my vehicle getting damage plus not being familiar with the campus I walked around for several hours and not knowing the parking requirements made it frustrating. The website is not as clear to follow or user friendly or it could possibly be me not clea
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It would have been nice to have more courses offered either online, or on the weekends - the same with the library hours, sometimes it is hard to go at night or on the weekends.
It's a free racial place.
I've seen non-students on campus often and wonder why this continues.
Just because an instructor has ten year it does not mean that they should be teaching Allen Roper is one of those Instructors instructors need to stop assuming that all their students live with their parents many of us have families and jobs there for tutoring is not always an option because it's only available during the day
Library needs longer hours
Like things are made just for you!!!!!!

Many professors are very helpful, but the clerical staff are very unprofessional. Many times I had to be the bigger person and understand them. From administration to dean's secretary and to bookstore clericals.
Most of the faculty is amazing, there are a few that I don't feel as though they care for the students or their job. Like it is just a paycheck.
Most of the faculty is amazing, there are a few that I don't feel as though they care for the students or their job. Like it is just a paycheck.
Most of the professors I've have been tremendously helpful. It is the personnel in the office that seems to be lacking
My biggest issue with the school is the DSPS program. The counselors treat students as all the same and don't provide a clear understanding of how their learning disability will affect the ability to learn in Various subjects like mathematics. I actually had a DSP S counselor tell me that there are no "MAGIC WANDS" regarding my struggle. That was so insulting! The school needs to understand that there are populations of students who will come to the school that have learn
My only comment would be that faculty staff and counselors need to be in the same page and have the appropriate knowledge their job requires. Often times, I have been given the runaround because our person said yes this is correct and another has said no. This is a waste of time for students and students should be prioritized. Also, as mentioned previously, counselors should be on the same page too.
n/a
N/A
n/a
Need more late start classes on more days. Very few classes at night that I can take due to my schedule and also very few choice and if there are multiple classes I need they conflict with each other!
Need to require all offices to open at 7AM and close at 7PM and remove the firday early closer since it inapcts too many students. If they need to close early have them come in on a saturday
none
None
Not all stuff just a few in a couple of offices
Not Apply
Not for whites
Not safe!!!!
NUMBER 5: I have acquired excellent skills in all those fields, due to my work experience, BUT I feel I should note that many of the professors I have experienced would definitely not have helped me acquire them. I don't blame THEM necessarily, but the students who I don't think quite understand that it is important to report any quality an instructor should have. I recommend that it be mandatory to have a professor express the importance of voicing any concerns to their office (
Nursing division needs part-time VN-RN program. Greater emphasis in marketing and fine tuning schedule for working LVNs in VN-RN program would bring in a higher revenue. The only major competitor is RCC with a very long wait list, much higher cost, and not friendly to anyone that isn't a new HS grad.
One the main reasons I go to this school is because it has a very strong reputation that the classes offered here are incredibly easy compared to other colleges. That is the worst thing any college wants to be known for in my opinion. Students are not learning much and are literally receiving grades rather than putting in the work and effort to learn. There are too many teachers on this school that have been cheating for students, giving them the answers for tests before hand, ma
People from other cities are scared attend SbVC because of the area. I don't blame them. When I walk across the street or down the street to get food I see a lot of homelessness and poverty it's very sad. Some people don't feel safe coming to this city and school and I can see where they come from.
Ppl are ppl
Question 6 does not really apply. I was skilled at the areas mentioned before attending SBVC
Safety on campus varies from whether you are taking classes during the day or at night. I have done both and during night it does not feel safe.
SBVC Falculty have been great. However, a particular counseling advisor provided me with inaccurate information in regards to classes that I have taken. I would appreciate for the counselors to have sufficient and accurate

information to provide to students such as myself. It's frustrating having to talk to several counselors only to receive different information every time.
SBVC has been around for a long time. My mom attended this school and today she is a RN.
Sbvc has professors that push their political opinion way to much and do show bias to thise that do not agree with them. They even gear the assignments to push their agendas
SBVC is free of AGE bias
SBVC is highly understaffed, but the staff that is here actually care and try their best.
SBVC is the best!!!
Sbvc provides all my educational needs. Counselors, administration personel, librarians, and professors are great.
SBVC was really an obstacle for my education and thus did not elevate any of my educational skills in any way. SBVC taught me why students rather spend the money at a University then Here. Poor everything
Security is the word part to agree, I love Sbvc but not on security part at night
Since I do not take classes on campus, I cannot reliably answer many of these questions. I would recommend a "not-applicable" option, which is what I would have chosen for several of the above evaluations.
Since I have been attending SBVC, I have been pleased with all the staff, however I had one teacher who I felt is not a good teacher. Her name is Linda S. Krajewski. In her class, she would discuss the topics in the powerpoint and when we took the test only a few questions pertained to the powerpoint or the book, so this made the tests difficult to take. This was fine, but when she gave us all 3 exams to study for the midterm only one of those exams was on the midterm. We only st
Some of the courses I wanted to take weren't available to me when I wanted to take them so I had to change my major. It's all good though because now I can become a auto mechanic or even a shop owner if I continue here at San Bernardino Valley College. I would like to get my associates degree and business degree here as well.
Some of the courses I wanted to take weren't available to me when I wanted to take them so I had to change my major. It's all good though because now I can become a auto mechanic or even a shop owner if I continue here at San Bernardino Valley College. I would like to get my associates degree and business degree here as well.
Some staff can be vias and student workers can be rude.
Some staff members make you feel like you are pestering them, when you ask them a question. Counseling and Finaniel Department needs more staff the wait for those services are absurd.
Teachers and staff should not be discussing politics with students. It is offensive and should be banned.
The college has an excellent learning environment.
The counseling office seems to be lacking closed when they should be open can not get the help that I need. They do not notify students when they are on the Dean's List or honor list you must inquire. Counselors never in the office when you need them to advise I'm classes needed to acquire AA or AAS degree. Counseling office staff very unprofessional and discourteous at times.
The counselors do not seem knowledgeable; most of their information I can get from the college website. Some courses required for majors such as Physics 150 fill up too quickly. It would be nice if the library stayed open later, until 9pm. I don't feel safe at the campus parking lots after a classmate of mine was mugged there, and I believe there should be constant security watching the parking lots.
The faculty in general has been helpful and sensitive to the students needs. However, I strongly disagree wiht this from Prof. Burnham and Gamboa. They are not approachable, do not answer questions, and make the material harder to understand than it needs to be. I would not recommend these teachers to anyone taking Bio 270 in order to apply for nursing vocational school.
The issues with gender or racial bias are not wide-spread, but I've witnessed microaggressions occasionally happen to others. Usually it is with students, not staff, that are the source of the issue although I have heard from one person having to report an incident and witnessed one other from staff myself. The college does a very good job about addressing issues as they arise, but I also may not be the best person to answer that knowing my social stratification is different than
The late evening classes are very scary when there is not enough security. A lot of the child development courses are often very late. This makes me hesitate to take the late classes.
The library should be open at least 1 hour before the first class of the day starts. Example: If the first class of the day starts at 8:00 am, then the library should be opened at 7:00 am. This gives students adequate time to print out

and/or make copies of class assignments before class starts. Otherwise students would have to plan ahead of time to get these things done. Just my observation.
The office staff do not go out of their way or make an effort to be helpful and they can be rude.
the only problem I ran into this semester was with textbooks. I was not able to purchase my crisis intervention book and had to utilize the library services to check out a book I can use for only 2 hours it would have been more beneficial if I could have checked out at least over night so I could finish my work at home since by the time my classes ended the library would be closed.
The politics classes are not offered regularly. The media department does a poor job of creating a successful network on campus, in regards to events and what not. The EOPS counselors are probably the only counselors that are completely knowledgeable on matters that concern academic advancement. The cafeteria does not provide food variety. There are no printing services provided early in the morning, before the library opens.
The staff in the counseling office, especially the Hispanic older woman who sits directly by the front door. She is sarcastic and seems to be sick of helping people with their counseling and/or class information. Rude.
The staff is always kind and helpful. Some faculty members are clearly just in it for the money. Some faculty members forget that they're speaking to other adults; adults who are the same age, older or within a few years of them. Some faculty members don't care that their adult students have full time day jobs and families that need them and may have to make up an assignment or reschedule a test for those legit reasons.
The STEM Program counselors have been instrumental in guiding my path. Office counselors assisted very little.
The student success center is extremely helpful & the campus security is friendly.
The teachers here are hit/miss. I would never take a class without a friend's suggestion or checking out my professor. I have had several horrible experiences in the science dept. specifically because teachers are not clear on what is expected from students, and are constantly changing what they say.
There are limited course options available to me due to my work schedule. Some course series, like Spanish, don't fully articulate to the UC foreign language requirement due to Valley not offering the full series listed in the course catalogue. The gender and racial environment varies from class to class, with some feeling more inclusive and comfortable than others.
There have been times I would go into Admissions and Records and the ladies would be on Facebook or on other websites, and only one office worker would help the line of students. Once I get to the front of the line, the office worker only told me what couldn't be done and just "sorry" rather than helping me find a solution. I do not think the people of Admissions and Records take their jobs seriously.
This campus is very diverse. It goes beyond its limits in helping students succeed.
This is my first semester here so a lot of the skill development questions didn't apply.
Though many people I run into believe Valley is unsafe, I have not had that experience at all. Even with mostly night classes attended. My experience was amazing and I have gained an excellent education from all of my extremely experienced, and caring instructors.
To much to write.
Too many students were denied Financial Aid due to the lack of knowledge by the staff as well as the staff's inability to take responsibility for their failures. FA acts as though if they were to give money to students who busted their butts, they would lose their annual bonus. As for this gender restroom thing...I don't understand how it is that to satisfy one gender another had to lose its rights and privileges.
Tutoring services need to reschedule their hours they had a few years ago as students do not have the time or patience to wait until 9 AM to get help. As a student with limited transportation and with a disability it is highly important to have tutoring available starting at 7AM until at least 5PM from Monday -Friday and remove the Friday early closer as this impacts students who need the help. Also some of the tutors seem to come late by a good 10 minutes. Please enforce that if
Very few college police in the campus.
We have some of the best professors on this campus such as Dr Lysak, Dr Alvarez, Dr Reid, and many others that have made learning not only a challenge but made it fun.
When I enrolled at SBVC the GIS certificate was available and now that I am about to complete the GIS program, SBVC wasn't able to give me the certificate because it isn't available anymore. Very disappointed.
Wish there were sit meetings that could accommodate leveling courses

Y

12) Please take a moment to explain any responses where you indicated totally satisfied or totally dissatisfied (400 character max).
#8 f. I think some teachers need to learn how to use technology 8n the classroom. Dr. Stephanie Briggs makes the entire math classes fail due to her lack of using online and classroom technology.
12) Please take a moment to explain any responses where ...
About the clubs on campus, I like that there are clubs doing something on campus almost on a daily basis. I feel that is beneficial to those students attending colleges for the first time. It gives them a opportunity to meet new people
Again, I am online classes only and cannot fairly evaluate. Recommend a "not-applicable" option
All services are met at their full potential. San Bernardino Valley College exceeved expectations and will always meet their goals of connecting with students and the community.
All staff and professors that I have encountered have been helpful, encouraging, and friendly. The students that I have met that are active in clubs have always appeared to be very involved and excited about their participation. I have never felt unsafe when on campus, even at night, and appreciate when I see security driving around campus.
Although I did make friends there at SBVC and CHC, I didn't just attend SBVC or CHC to make friends, but to focus on the classes I needed to take to finish my GED or AA/AS.
Anytime I have a need to visit any of the offices, even when I end up at the wrong office, I have been treated with respect and dignity by the people behind the desks. Standing in line is not so good, but the addition of benches and seats has been a great plus. I do not understand why campus security can not exchange pleasantries with individuals as they pass each other, perhaps that would make pe
As I mentioned in previously, not enough transferable classes available in school.
At SB Valley college i am a part of the EOPS Program which offers counseing ,tutoring,book loan and student parking stickerd,which is really great and helpful.
Been a complete self dependent student who lives on her own and is 24 I feel like I should be receiving a little more help because I'm doing it all on my own.
Been coming to SBVC for years and have always loved it :)
Cafeteria just serves over prices junk food. And the WiFi around campus is non existent in some buildings such as the PS building chemistry room.
Campus is always looking clean. I feel safe walking around campus and inside the classrooms.
Campus is neat and clean. Many classes offered.
Campus is small but beautiful. The financial aid is awsome. Professor are great.
Campus is small but beautiful. The financial aid is awsome. Professor are great.
Campus looks great, but is not safe.
Compared to other colleges valley college makes everyone feel like they are home and welcome everyone's helpful including the students
Computer labs that had the software required for class were not open when I could attend them. When I requested that software be installed on more computers and in library computers, nothing happened. I was prevented from using computer scanners in the library because they were for disabled students only, even though there were no disabled students using them at the time. Seems like a very bad
Customer Service in the library was at harsh and at the book store I am new to campus since I attend CSUSB. I did not know rules and customer service was a bit rude when it came to telling to take of my bag pack and no eating at the library. In my personal opinion it is hard for students not be hungry and eat at the library because we are always on the go, my school understands that we are grown
Eops is a good program that helps you and has good faculty.
Every experience I have had on campus has been pleasant, however the campus crime seems high
Every question answered was with true feelings I feel towards SBVC.
Every time I have asked, I have never received the campus wi-fi code. Also the liberal arts building is badly in need of an overall before any other building is renovated. Lastly the snack machine in the business building walkway

NEVER works since it was installed a month or so ago. At first it only accepted correct change and when more money was given, it returned the money in dimes. Now it doesn't
Everyone is so friendly here!
Everyone on campus are welcoming and nice. I love the library staff because they help me with anything I need help with, school wise. The resource staff are great and because of them I got an A in my English 101 class.
Everything has been exactly as expected. I have been fully satisfied with everything I have experienced.
Everything is great about this school been coming here for years
Everything is pretty good in my opinion the campus is always well kept and the buildings, classrooms etc and very nice. Every office I've been too is pretty nice except in FAFSA there's a gentleman who is kind of rude and seems unhappy.
Everything is Satisfactory
Everything on campus is easily accessible at any time unless otherwise stated. I feel like people don't realize that there are resources for them and don't effectively utilize them.
feel proud of my campus, new construction!!
Financial aid staff is less than helpful for Federal work study students. As of currently I do not know whom to speak with and the fact that the one person I do talk to they never have time to speak with me.
Food and drink options need to allow coke products from soda fountain in cafeteria. Also they need to have a student meal plan option that is connected to student cards and for those who use a credit card or debit card add the option to use apple pay. Also can you require every single instructor to use blackboard or whatever its replacement is to list student grades as some instructors refuse to do that
For 'A', I am a returning student; for 'B', I am a chair member of a club; for 'F', could use some allergy-free food and drink options.
Great food and environment. Need to be able to take debit card at snack bar outside the PS bldg. Computer labs are great to study in and do homework. Great environment
Great school
Gym building and landscaping are beautiful
Healthier food options
I
I am a middle-aged person, and my reasons for attending is to move up in my job via certificate programs, but everything is geared towards younger students and little thought seems to be given to working students.
I am a full-time mother so I take online courses when I can. I am always able to log on quickly with no buffering on my computer. Overall, the efficiency of the wifi and computer access at school is excellent.
I am a member of the collision club. I look forward to seeing what other cluster have to offer me and/or what I can offer them.
I am a member of the collision club. I look forward to seeing what other cluster have to offer me and/or what I can offer them.
I am currently satisfied with the programs that they offer like E.O.P.S. and disabilities services to help me out with school. I am also satisfied with the environment of the classes because I am able to adjust to those classes and work comfortably within them.
I am happy with san bernardino valley. The college is beautiful.
I am totally satisfied.. thanks my school SBVC!!
I am very satisfied with the academic environment because when I visit the student success center or the writing center I become more advanced in the areas I am lacking in. An area of improvement would be the cafeteria. The only problem I would say is that they should implement healthier food options. Consumption of healthier food will enhance students learning abilities in their studies.
I attend evening class and I never seen campus police, so that's a concern with me.
I believe SBVC is a really good school. Despite the college being in San Bernardino and knowing the city doesn't have a good reputation, SBVC I feel is trying to be the odds and really help the students that are trying to better themselves.

I chose totally satisfied for each one of the above listed options. I was a student at valley college from 2003-2007 and then returned I'm 2015 and I have see so much growth. It was already a wonderful campus but I just love it here.
I do not routinely access many areas on the SBVC campus and since there is no N/A option I choose the option that seemed most neutral for those areas that I am unfamiliar with.
I don't know anything about any clubs on campus I wish they would post flyers and talk to students to see if they would join.
I eat a plant based diet an do not have many options here.
I enjoy attending school at valley college because the teachers are just wonderful and so helpful. The campus is easy to get around and everyone is friendly.
I feel like some counselors know what they're saying and some don't. I have had a few that tell me something else and others that tell me something completely different.
I feel safe at Valley College and the new buildings are really beautiful. Food is convenient and taste is ok but it could improve. Sometimes we have food events and it gives you something different to choose from. I have learned a lot here at valley academically and have had wonderful professors who care for their students education and sucesss.
I feel safe campus security is pretty fast. Classes are great variety of schedules that fit my needs.
I feel that Sbvcs has good classes and most of my general educatio . I think more language classes would be nice, such as Japanese or German.
I feel very safe with the security team on campus. I really appreciate the new beautiful landscaping on campus.
i fell the class room enveroment is very good it gives the person the oppurtunity to learn and ask questions when nedded. SBVC provides a wide virety of programs and courses for evrey one. I dont really eat at school but the few times I have bought something i have found that they sale salads as well as fruit as options. i think the campuess looks very nice and i have never felt un safe on campu
I find that as SBVC is a very favorable institution in just about every way. I can easily access different buildings through the walkways the campus store and library just about anytime necessary. I think the campus is laid out very well even the parking areas that are fairly easy to walk to the buildings where I need to get to. I do appreciate the instructors who are very efficient and qualifi
I have a satisfaction when i attend
I have been able to find everything I needed in all courses taken, even some assets I have at home are better at SBVC
i have been attending for 3 semesters and don't have any complaints.
I have never had a good experience with the office staff. I get the feeling that I am intruding on their social time. This is unfortunate because without students, there would be no need for office clerks. I am about to graduate from the nursing program and the SBVC office staff (not the nurse office) has taught me how NOT to treat a patient. Everything else from teachers to curriculum to tools of
I have never had any bad experience on campus every class I have ever taken has been great
i have not had a problem with anything yet
I have not had any problems with SBVC in my recent years attending. Teachers are good, enough classes to my liking and security is always around.
I have not seen any opportunities to join clubs in the time I've been at SBVC.
I have really enjoyed the constant email updates for upcoming events and deadlines. That has been very helpful and the campus is great with the exception of parking.
I hope the school offers more architect and construction classes. My major is design and construction management. I don't like attending Victor Valley College.
I like how I feel free at the school.
I like that we are able to have services that help us be able to answer questions that we may have regrading our career pathway.
I like the environment. I like the easy access to the bus stop. Friendly staff and students.
I like the variety of classes and the times they are offered.
I love most of my professors. They really do try to help you succeed.

I love the campus and all it offers! I have definitely already been recommending it to friends that go to other nearby colleges. Beautiful campus, great courses and professors!
I love the new buildings, they have great equipment in them as well. It really enhances the classroom environment when you have the tools needed to do projects and work.
I love the way SBVC looks and feels. It's an extremely friendly campus and all of the buildings are so modern and beautiful.
I love this campus.
I really appreciate the new buildings, and safety while the building process.
i still have no idea of the clubs that are offered or when to join or where to join and sports i had no idea we even had baseball and football teams. they are so separated from the rest of the school population
I think that clubs should be more organized and more outgoing when it comes to constant growth in their club, and not just during once or twice a year in a field. I feel it is unfair to assume that students who are taking online courses would not be included. *****It maybe amazing to have a "clubs link" on the SBVC page, with a list of clubs offered, and a clubs page for each club with detail
I think there should be more security for night classes.
I went to a different college before SBVC, and none of my classes there had a strong "academic aura" or environment; I noticed that immediately. I see campus security pass by often, and I feel rather safe on campus seeing them so much.
I wish the side of campus where art, ps and hls bldg are had food services open longer or had more to offer. The nursing and psych Tech students don't have time to go all the way across campus sometimes.
I would like for his campus to offer more veggie/Vegan friendly foods. I think that should be all of our goal.
I would like to see more nutritious and low calorie drinks like coconut water, sparkling waters, club soda, seltzer water, vitamin water, fruit juices, V8 juices, fruit and vegetable smoothies, nutrition bars, and meal drinks like Slim Fast, Ensure, protein shakes, etc.
I'm just extremely pleased with the services and academic knowledge that I've received from SBVC. I started attending in Fall 2013 and will graduate in Fall of 2017 with not one, but two degrees. The entire experience changed my life and I am truly a better me because of it. So, thank you SBVC.
I'm satisfied with the progress I've made and the assistance that SBVC has offered.
In terms of Camus safety, I think there should be more security during the evenings/nights for students enrolled in evening classes.
Internet (both wi-fi and on computers) can be slow at times. Some days it works well, other days the wi-fi won't even show up on a wireless device. Landscaping is getting better. A lot of the areas before the reworks appeared dead.
It is great to attend a college that has tutoring service for extended hours at the time that you needed they don't have a lot of food options or vending machines but the choices are healthy
It would be nice if there were some gluten free options in the cafeteria for those of us who cannot eat gluten, even snacks would be nice to eat.
It's a nice campus, however receiving an email every other day that someone was attached or robbed isn't very inspiring
Its been a great experience
Its very easily to uptain any i formatio or offices on campus
Landscaping is general ok, but can we get paths that actually make sense?
Last semester the SI meeting times were kind of confusing.
Meh, I'll explain my "3" vote. There are some blind spots for wifi all over the campus and some times it moves very slowly at night and I end up switching to data on my phone. This is for school related material like eBooks or reference material that goes with the lesson, not SNS or plain surfing.
More majors should be offered and more classes for majors should be offered such as an Animation, Game Art, or Computer Programmer should be added and more classes should be offered such as Graphic Design needs more classes offered or Video Editing.
My car was stolen 2 times.

My only complaint is parking. I think SBVC needs a parking structure for the students, because sometimes it is incredibly hard to find parking.
My Overall experiences on this campus have been positive! Socially, academically and just the vibe of the whole place being peaceful
n/a
n/a
Need healthier choices in food and the new buildings are great and the resources really help me out
Need more late start classes
need to change the buldings to be at least 3-5 stores and move the tutoring center ti a better location so there are difrent spots for difrent subjects instead of craming everyone in a small nosy envirimnt
New buildings and landscaping look fantastic.
New landscaping is beautiful
none
None
Not enough security on campus
Our reading and writing lab are ran by the beat of staff.
Our school looks amazing I just wished the community would be more a part of the beauty with in our school.
out of all the building I have classes I must say the Business building had the most dirty bathrooms and the NH building was the most clean and I would always run to that building to use bathroom because I knew that building NH was always being maintained.
Outstanding
Overall San Bernardino Valley College is an excellent college. I love it so much, I even come on days I don't have class in order to get away from my home life. I also think it is quite convenient that we can ride the bus for free with our student ID.
overall SBVC has met my needs and expectations as a mom, employee and student is accommodates and serves the purpose in my life.
Overall SBVC is, in my opinion, an advance diverse two year college.
Parking passes should be made available for purchase in person instead of only online.
Professors at Valley college are dedicated and caring for their students learning outcome.
Registration is an issue. I never get the classes I need
Research needs to be done, it is not offered or shared where the additional can be obtained or may be I am a little slow in figuring things out which can become overwhelming and frustrating. I love the support the instructors provide and the new building and the many financial opportunities SBVC offers to all students regardless of age
Research needs to be done, it is not offered or shared where the additional can be obtained or may be I am a little slow in figuring things out which can become overwhelming and frustrating. I love the support the instructors provide and the new building and the many financial opportunities SBVC offers to all students regardless of age
Restrooms are soooo dirty.. maybe adding a cosmetology school
RN program
Satisfied with campus environment. But not satisfied with the environmental in the FA and Welcome offices.
Satisfied with campus environmental. But not satisfied with the environmental in the FA and Welcome offices.
Satisfied with college
SBVC Is part of my life
Sbvc does a great job of providing students with the necessary tools to succeed on campus. The campus is easily accessible and provides a variety of resources for all students who attend.
SBVC is a great campus and I've never had any issues with attending the community college.
SBVC needs a whole new founder, the person running this place is slacking 110% An institution for learning should never be incoinvient, unreliable and just plain unexpectable. This Was my first and LAST semester here at SBVC and I Make Sure when I'm asked of my opinion of this institution I Speak VERY low of this place, this should literally be every students last option And that's the word I have

SBVC provides plenty of academic classes that fits the needs for every student reaching their goal in what they want to become in life.
Security need to better patrol the parking lot especially at night, there should be a patrol car in each or surrounding areas of the campus. Especially in the B Building HLS and NH since they are the busiest.
Security was always present. I felt safe
So far I have any issue wherever I have to do, seems so easy!
Social interaction is dead here outside of norm. I'm as likely to build friendships and networks here as I am anywhere else on Earth.
Some teachers are heartless
sometimes staff is not as friendly, specially in the financial aid and admissions an records, they could be more helpful
Still don't feel secure. Parking lots are always full so a lot of us students have to park at the swap meet. Don't feel safe there.
sunroom should bring in some sea food options. i had their swordfish steak a few semesters ago and OH MY GOD it was DELICIOUS!! also a bit more worldly cuisine would be nice, like thai, asian, african etc. i know not everyone would eat it but it would be nice if maybe we can pre-order a week or so in advance since some of the foods MUST be fresh.
The cafeteria food has a great selection.. the new campus building is nice and I can access wifi throughout the while campus
The cafeteria she have more variety of healthy foods
The campus is really nice for a community college. It is apparent that the college is making an effort to make the community a better place.
The campus is structured and our staff/ faculty encourage enrichment skill.
The campus is very beautiful. I really enjoy the landscaping and the architecture of the buildings. It's one of my favorite parts of San Bernardino.
The campus is very pleasant and well maintained. The new areas look nice and welcoming. The classrooms I've been in have been overcrowded and not clean.
The campus isn't a bad campus . A lot of bad things happen around San Bernardino but the school I have no safely issue, it's my safe place . It fits my needs
The campus seems like a friendly environment just by looking at the campus. There are at least three places you can eat, the sunroom the cafeteria and teh snack bar. EOPS and Disability servisce offer computer labs where you can print for free.
The campus seems like a friendly environment just by looking at the campus. There are at least three places you can eat, the sunroom the cafeteria and teh snack bar. EOPS and Disability servisce offer computer labs where you can print for free.
The clubs are basically dead. No lasting motivation what so ever. There is not enough information provided on programs, this information should be provided when students begin their studies at SBVC.
The counseling office needs to be restructured. We need more counselors. It' is a difficult process to see a counselor. I had so much trouble making an appointment that I had to go to another college just to see a counselor. You can't make counseling appointments online like other colleges allow you to. Also you can't make appointments in advance. WHAT is the point of making an appointment if you
The customer service is excellent! The staff and faculty keep the students attentive and envolved with academic workshops to improve students campus life and after graduation. The security needs to improve. I noticed the campus police had a bulletin up stated, Operation Wetback." I found this to be discriminating. Other than this, the campus overall staff, faculty, counselors, and teachers are ex
The environment at SBVC is very satisfying. I feel comfortable going to school. The appearance of the new buildings are great. There's also a great selection of food and drinks.
The environment is good, except for some of the students and their nasty mouths. But the campus is great other than that
The EOP&S office is one of my favorite places to go and visit because they make me feel welcomed and are like family. The Stem counselors also are very friendly and Care about their students

the food in the cafeteria is poor and does not offer any variety
The food offered in the. Cafeteria is junk. They need healthier options.
The lady that sits at the front in the nursing department is rude to the students. Employees at SBV need to remember if it was not for the student, they would not have a job. I told my counselor about the rude lady, and he said she can get away with her rude attitude towards the students because there is an overwhelming amount of students that are always trying to get into the nursing department
The new buildings and especially the landscaping in front of them are lovely. I do wish that showers were available to students who work out before coming to class. The food that is available to students is unhealthy and overpriced. I have never grabbed a bite to eat from the school because there is no nutrition in the food that is available. Microwaves should be made available in each building- s
The new buildings create a more comforting environment and are visually pleasing.
The new campus buildings are nice, the lawns trees etc are too, andI feel totally safe on campus. I wish more advanced courses were available or that some classes were more challenging. I can't afford to go to Cal state
The new look looks great.
The only thing that i found irritating was, when i would go into the computer room in the trades or autoshop area, I found frequently that their were a handful of students that were very noisy. As if they became so comfortable with the staff that they felt at ease to raise their voices when talking amongst friends and staff. It was very irritating as i was trying to study, even with headphones the
The overall campus environments are exceptional. That is a major difference.
The quality of education here is not the best.
The scenery is an eye sore. But it's located in san bernardino so what do you expect.
The school environment continues to improve. The new building and landscaping is great.
The school looks nice, it offers alot, and there are a lot of helpful people. On the other hand no place is perfect and valley has its flaws with cleanliness and connections.
The school looks nice, it offers alot, and there are a lot of helpful people. On the other hand no place is perfect and valley has its flaws with cleanliness and connections.
The Staff at SBVC work great outside and inside the classroom.
The teachers, counselors, and staff help motivate students. The campus is diverse and friendly. Great appearance as well as its excellent reputation .
The technology is up to date and the staff are friendly and helpful, when I need help they explain and show how use what I need.
The way the layout of the new building and layout food the landscape.
The wifi is primarily in the library area and cafeteria. It's hard to get wifi at the Physical Science buildings and auditorium. The cafeteria is extremely basic, but the Sunroom is adequate.
The wifi on the Campus could be improved. And one thing that is very shocking is how there is a gym and it is not open to all students unless if they are in a gym class. The gym should be a access for all enrolled students without charge. As long as the student has a curent student ID that can be swiped to access the gym and exercise.
the wifi suck if your not inside any of the buildings...
There are not many vegetarian options and the landscaping should be filled with more plants for a horticulture department
There is a great respectful atmosphere among the professors and students where motivates everyone to keep educating without giving up
There is no ladies restroom in the Applied Technology Building
There needs to be a level of professionalism in the Admissions and Records office, even if one student comes in for help. I was appalled that there were at least 5 women at computers, but one was only helping me, and they had social media sites on their computers. This is absolutely unacceptable.
There's not enough campus security guards to go around there should be one in every parking lot at all times because cars are getting broken into and hijacked women are being sexually assaulted
This is my 1st term. I haven't had the chance to become acclimated with the lkbrary and computer lab. However, I think the "printing process" sucks. It's outdated. Need to have an account to pay on line. AND more printers. At PCC I lived in the computer lab as I had no quiet space, no computer, no printer where I lived.

To much to write
Too many robberies happen here.
Totally dissatisfied with the secretary at the counseling office.
Totally satisfied because I have always had great ways of getting the help I really needed. No issues there at all.
Try making an appointment ahead of time for the financial aid office or the counseling office and you will see for yourself that it is an embarrassment to the school. How is it that we cannot make appointment days in advance. This school makes it difficult for students who work and go to school to get help in these areas. It's 2017 we should be able to FaceTime or Skype counselors / Financial staf
Unprofessional counseling staff
Valley is my hood, and I am so proud to be alumni of my school, and plan to one day return to teach and pay it forward to others. SOOOO many wonderful staff and faculty have rooted for my successes at Valley, and it it's because of them that I'm the nurse I am today!!!
Wait times for the counseling office are very long even when I make an appointment beforehand. The cafeteria serves great food.
We need coca cola vending machines
we should have more languages corses to choose from
Well landscaping is nice but stairwells in Business Building are very dirty and appear to not been swept or mopped in months. Two different stairwells in Business Building, could be more.
wish there was vet tech courses and more trees i guess on campus but i understand earthquakes are a concern
Yeah nice buildings and great staff.
Yeah nice buildings and great staff.
Yeah nice buildings and great staff.
Your web advisor is always under maintenance, causing me to not able to drop my class on time. Its horrible.

14) (Optional) What would you do to improve any of the services listed above (400 character max)?
A centralized place with information on all of them
Allow students to check out laptops for a month at a time or a whole semester, instead of just one day
Basically, these programs need more exposure. I speak with many students on a daily basis and they never heard of these programs. Need more on-campus flyers available, as well as social media. Maybe putting flyers in classrooms and having a represe visit the classrooms for about 5 minutes would help student be aware of these programs to use these programs efficiently for their educational needs. T
CalWorks front desk employees could be a little more knowledgeable in thier area and aquire better customer service skills.
extend the hours of operation for the writing and reading lab as well as upgrade both to a more modern feel for learning
extend the hours of operation for the writing and reading lab as well as upgrade both to a more modern feel for learning
Extended hours for student success center and writing lab would a tremoundous help.
Extended hours for tutoring center and Writing Center
Financial Aid Assistance like BOG Waiver for entry level students. When I first registered for financial aid at SBVC, this kind lady at financial aid office explained to me about the BOG Waiver.
first they put me in valley bound classes that i wasn't supposed to be in and then don't even give me the shirt or backpack they gave other students and i felt left out
For Puente, I think the connection to the students was lost after finishing the program. I feel that we can do a better job at following up and encouraging our students after the 1 year program.
Get real people in there, not automated robots and people who are professional.
Get rid of the dead weight. Let the children see what real life is all about.
Give more money to the tutoring services because the Student Success Center has had to cut back a bit.

Have not used these services.
Have the si available for more times
Hire a new staff and start from scratch with all policies and regulations this school needs a 100% turn around.
I am not familiar with these program services. But I think for improving these services I need to be more familiar with all of those services. it is my responsibility to get more information from several sources and opportunities.
I am on able to use a lot of The assistance Valley College offers because it's not offered on the weekends or at night during the weekdays
I believe tag these services do not need much improvement.
I don't use or have anything of the above mentioned programs
I give the services i have used the highest praise possible.
I have only used the student success center.
I have only used the student success center.
I have used none of these services in the year I've been attending.
I have used SI for math, chemistry and microbiology. I was very happy with my chemistry SI, but the micro is a waste of time. I do not think this is because of the SI instructor, but rather because the information that we need to know is not clearly given from the micro teacher (Burnham). I feel that the worksheets and instruction are not enough to appropriately cover what is expected in class. I
I havent heard about half of them
I know it is because of the budget, but it would be nice to have a greater SI availability for courses. Sometimes it is difficult to make the sessions (due to other commitments) and they are the only available sessions all week.
I think all computer labs should be available with up to 15 free printing pages a day.
I think all computer labs should be available with up to 15 free printing pages a day.
I think the student center should be expanded and students should have access to computers and isolated areas to study independently
i was not told about first year experience in my counseling appointment after the assessmentand had to complete all the commitments but did not receive any benefits. very unhappy
I wish financial aid was easier to obtain and easier to get information and help. The help centers have great people it is just really hard to get time in there.
I wish financial aid was easier to obtain and easier to get information and help. The help centers have great people it is just really hard to get time in there.
I would choose to better communicate with the students needing services. As adults, many people believe we don't need help, but on the contrary, every bit if help helps our career and class success.
I would extend the hours, so that students who work full time can actually use these services.
I would improve the customer service provided and upgrade the online appointment scheduling because it is not effective. I would also improve the promoting of these services because I am not aware of many of the resources these programs have to offer and I believe others feel the same like they don't know how to access these programs.
I would improve the customer service provided and upgrade the online appointment scheduling because it is not effective. I would also improve the promoting of these services because I am not aware of many of the resources these programs have to offer and I believe others feel the same like they don't know how to access these programs.
I would like it if more services were catered to a working student not just firat year or supposed low income.
I would maybe make it a little easier to stay in a program. I'm example perhaps the star program that would totally help me out.
I would recommend staffing more help for statistics and economics in the Student Success Center. If you advertise an SI group for a statistics class it might be nice if you followed through with the offer.
Improve the students in the writing center. I have gone multiple times and have not received quality help from them.
Inform each and every student about the services available to them.
Its great that sone instructors give extra credit if you go to tutoring for help.
I've just started doing the EOPS, but the other programs maybe I'll look more into them.

I've never had to use any of these programs or services but I've seen that these have assisted some of my friends and fellow classmates so I'm going to say that the quality of these programs and services are very good.
I've never heard of many of the programs that are listed in the above category.
keep the STUDENT SUCCESS CENTER OPEN
Make the services more obvious to people. I had no idea any of these even existed.
Make theses services open at 7AM instead of making studnets wait until 9 AM and remove the Friday early closers the campus has been doing each semester as this impacts more studnets than they think acedemicly. Also they should offer saterday and online servies when appoporate.
Making the Supplemental Instruction available to students who work in the evenings, specifically later than 4:00 p.m.
More compassion.
More compassion.
More compassion.
More field trips to coastal schools
more help with the work
More options for one on one tutoring
More quiet study group areas/ gathering areas.
More STATISTICS tutors
more tutors in the student success center. I go there often for help,out of 8 problems I might get help with two, within an hour
my ex was an si and cheated on me with another si. they shared the same room while teaching. SEPARATE THEM IM SERIOUS. PROBABLY HAPPENS OFTEN. RUINS COLLEGE EXPERIENCE
My experience with a writing lab tutor was horrible. First of all she questioned me when I placed my thesis sentence at the end. And when I explained to her that my professor wants it that way. The tutor said, I don't believe that professor would suggest such a thing. A thesis sentence is always your first sentence. It was close to lunch time and it was obvious that's where she wanted to be. When
n/a
N/A
n/a
N/A
Need to have more tuters and require the office to open at 7 Am since wating tell 9 Am wasts our time that we could be getting homework done
None
None
None
None are available for the full time working students. ie outside regular business hours.
not good services!!!!!!!!!!1
nothing
Nothing
Nothing, everything is great
Office staff be trained in customer services and provide a guide for them to share with any student to avoid the excessive return back to the office to avoid missing work.
Office staff be trained in customer services and provide a guide for them to share with any student to avoid the excessive return back to the office to avoid missing work.
Please continue with these excellent programs. They strength my educational skills.
Please disregard my responses for question 13. I have never used any of those programs or services.
Please do not downgrade the Student Success Center any more than it already has been within the last year. Please find more funding for tutors and student instructors . The student body would greatly appreciate it. We, the student

body, have been hit hard by the downsizing and downgrading of the student Success Center. It needs better funding. Thank you
Please do not further downsize the student Success center. Students have noticed that it has been downsized within the last year, it has gone from 100 tutors and SI's to 50 tutors and SI's. The hours of operation have been shortened and it is not open on Saturday's. Many of my friends and colleagues owe much of their academic success to the student Success Center and it means a lot to many students
Promote to new students
Provide a teacher training by professor who have successfully taught the same subject for those teachers who are first time
Puente help me succeed in English, great program !!!!
See comment on last question AND.. Get some decent counselors. ADVISOR. ...someone who knows me. Cares about my academic progress/plans. Someone with whom I can spend an hour, not just 30 minutes, and spend my whole college attendance time with. I was brand new student, I had to explain and pull up my account from PCC and convince her that I was beyond the levels she wanted to assign me OR ret
SI is fantastic!
SI needs better funding without too much administrative overhead or meddling. More requirements of students, such as requiring registration, will only hamper the ability or desire of students to get the help they need.
SI sessions should be extensions of our existing classes. Dr. Anemelu constantly referred to it as "another class she knew nothing about" and the topics she covered in class didn't ever match SI.
SI used to be a lot better. It's a shame it has changed too much. It used to be a more specialized tutoring between the SI host and the students in the class. Now you're expecting students to teach each other and it's not going to well in the upper division courses in my experience.
SI's need flexibility in time for scheduling or more time offered. Aleks is an amazing program that helps me very much. EOPS is a great program, however I'm stuck in the middle because I do not receive cash aid. I feel like this is a flaw. Not all people need cash aid, but still low income with dependents.
Some of the tutors at the writing center are mean
Star program needs some better tutors, as well as professionalism.
STAR: Improve the counseling. The counselors do a disservice to the program and office staff.
STEM was great too. The counselors are the best.
Surveys for feedback
The availability of services should be expanded to accommodate SBVC students attending evening and weekend classes. Far too often service and support offices are closed before 2:00 pm on Friday, before 6:00 pm Monday - Thursday, and certainly and totally closed on Saturday.
The class time should not be conflicted. for example, the time of class ESL604 meeting is from 12 to 2.20, while all the other classes start at 2.00, which limits the students's choice of intended class.
The office staff (esp. financial aid and counseling) are meaner than a junkyard dog! They bite the little heads off of ALL who dare to speak to them.
The student success center is extremely useful
The student success center is loud and chaotic. It's hard to study there.
The success center needs to be helpful in more subjects other than math.
The temperature in Reading Lab is somehow low and some days I'm too cold to concentrate on my work.
The writing center is aimed more towards students who are not as advanced in their writing. I think having a tutor who is knowledgeable in all aspects of writing would greatly benefit students who need help.
The writing center proofread, didn't help me understand how to fix anything
The Writing Center were both good and bad experiences. The staff were either extremely helpful or extremely unprofessional regarding their mannerism.
There needs to be more tutors for all of the subjects offered at Valley College.
These are all great. Having si sessions are very important
Time is an essential tool that many students may not acquire due to work or possibly family issues. For the Valley-Bound Commitment program the amount of community service, workshop, and counseling meeting required can be

interfering to students responsibilities outside of school. However they are still expected to fulfill what is required while still taking the time to complete assignments, study
wish the library and writing center had longer hours, especially on Saturday. my class is 8 - 12 and sometimes 2pm isnt enough time to get my homework done.

17) (Optional) What would you do to improve any of the services listed above (400 character max)?
1. Writing Center: Hire more personable staff that is in sync with what the English Professors are teaching students.
2. Financial Aid: Wrongfully placed me on violation of SAP in 2015, which stopped my financial aid. When in fact I was adhering to SAP guidelines. When I appealed their decision, they agreed with me, but said, I went over the maximum 99 units for my degree (I had 104 units at tha
16 e they have rude impatient people working in the disabled student center. Everyone knows it and word of mouth spreads. Yet, that rude person in the front office is still there.
17) (Optional) What would you do to improve any of the se...
Add more counselors. How many students do you have enrolled at Valley and how many counselors do you have? How does that ratio even close to ok. How do you expect counselor to be effective if they have so many students to see.
Admin failed to reimburse my VA payment in a timely manner
All the services I've used are good. Like I've said before maybe just talk to the FASFA office people to be a bit nicer
As a first time college student I was not given a tour of the campus, informed on programs that are available to the school or instructed on simple matters; for example financial aid . I am still figuring things out on my own as I continue with my first semester. I would like to be provided with more information like I saw many of my classmates get.
As stated before, working for sbvc I would remind myself that without the students there would be no jobs available, so I would focus more on the students and their educational needs.
better health food options
Cafeteria is cramped and not enough tables.
Cafeteria needs more variety of healthy foods.
cafeteria treats the students like criminal so I do not go there . I feel like we go to this college by choice so we are not going to take anything. And it's very dirty
Clubs and activities to make connections.
Counselors that would have more time with me and are not in a rush. Also the wait time is extremely long eve with an appointment. I wish the counselors were more knowledgeable.
Cut back on email clutter. Perhaps combine emails into one newsletter rather than the constant barrage of emails that have no use to me. Or, allow us to better filter the types of emails we receive.
Financial Aid is a total disappointment. It is because of them that students get discouraged. It is because of them that I wouldn't recommend students in attending SBjVC.
food sucks, financial aid office is so slow and they are extremely rude
Friendly service at finiacial aid and if they would respond to emails.
Friendly staff with the proper knowledge of their job title and employees who actually want to help and not give u the run around... their attitudes almost made me not want to attend the school.
Get a credit card machine for the ps building snack bar and keep stocked!!
Have counselors for specific departments
Have a special day honoring the campus police.
have books availble from both valley and craften in the bookstore
Have campus police act to calls in a timely manner
Have counselors that actually know what they're talking about. (A lot of them don't)
have more counselors that care enough to go above and beyond to see you succeed and get you on the right path.
Healthier options at lower prices in the cafeteria. More vending machines that offer water at a reasonable price.

I came back to school after nearly 8 years and I was jobless but didn't qualify for financial aid because I had too many units. I wish special circumstances could be taken into consideration.
I did not have opportunity to meet some of these centers. because I did not need go to veteran,s resources. or I never need to go to police campus. and I was ok without referring there.
I do know where the International service, student activities. I would like to meet the EOPS ' needs to get voucher book but the time of classes I choose conflicts me. I was told to accomplish at least 6 credits to be able to participate in, but there are non-credit classes I need to take. That's hard for me.
I eat at the Sun Room twice a week. I love the food. I eat vegetarian and know that I am eating healthy meals.
I have gone to the cafeteria several times at 11 am, and I been told I have to wait 15 minutes until I can order.
I have just return to Valley since 2008. I don't feel its right to survey seervices I have not used in almost 10yrs. The campus is very new to me and have not had much chance to interact on campus
I love DSPS. They are the best !!! They always help me with my classes. I love Marion and Elizabeth my counselor. They are the Best !!!! Thank You for support and Help!!! Also, Marty. Thank YOU for everything you did for me. Like said before, You are the best !!! I was able to graduate in May 26, 2017. Best day ever.
I really like the sun room and the service they offer (alternative fine foods). And I understand that them being open everyday may cause loss of sales to the cafeteria next door, but I would definitely like to see them open Monday-Friday.
I visit the veterans office regularly. Everyone who works there is extremely helpful, courteous, and friendly.
I want to know how to use the disability office and who to talk to about my issues. The financial aid office needs major improvements. Mrs.Trullijo is amazing but the rest kind of give you the run around. The health center was great when I needed it. And the cafeteria need better seating.
I want to know how to use the disability office and who to talk to about my issues. The financial aid office needs major improvements. Mrs.Trullijo is amazing but the rest kind of give you the run around. The health center was great when I needed it. And the cafeteria need better seating.
i wish more info was given about all the services. i don't even know where half of them are
I would just like yo give my praise to the Student Success Center.
I would like to receive more emails on more activities on campus.
I would make sure that the book drop-off box outside of the library building was checked every day so that responsible students who rush from work to do the right thing of returning their books on time don't get charged due to some else's inactivity. This lack of inactivity on the library's behalf gives the wrong impression of the college, especially after the library worker admits to their mistak
I would make the health office hours run as long as the latest class of the day runs, weekdays and weekends. I would also make the cafeteria workers open the cafeteria on time and lower some of the prices.
I would set up booths in the center of the field for each office during the first week of each semester so that students know where the office are located and what services they provide. Consequently, more students would utilize the resources available to them. Many students are unaware that many of these offices are on campus and much less what they do.
I'd like to see more healthy items at a reasonable cost. It's cheaper to eat unhealthy than healthy on campus.
If a tudor could not make it on a scheduled meeting there was no one to fill in.
Improve the cafeteria by improving the menu and ingredients. The staff there is good. They just need better resources and equipment. Have meal programs too or opportunity drawings for students to get free meals. It's more convenient to eat at school because I can get to my classes faster. It's a good place to mellow out and eat and use wifi. The library is excellent, but it needs more books and a
It would be nice to be able to take care of more services online, rather than always having to go to the campus and speak to someone or make an appointment. More student self-service options like electronic forms and online counseling services would be a big improvement from traditional methods. Currently students wait in long lines for long periods of times to submit forms in person, or make an a
Its a shame how the student success center keeps shorting the hr for students. The success center don't even open on weekends anymore.
It's almost impossible to reach the financial aid office. It would be helpful to be able to call and speak with someone.
Lines in Admissions is too long

Make the district pay for Justine Plemon's salary, their contract with ASG expired long ago. You are abusing student money. Cafeteria: change the menu, have seasonal menus or something.
Maybe post it on blackboard on the things happening on campus.
More classes availability evening for working class student.
More classes availability evening for working class student.
More media to expose each partment
More options for healthier food items please. A good coffee cafe would be really nice.
More people working in financial aid to lessen the huge lines and wait times. The sunroom has horrible customer service, I understand it is the students lab, but the sunroom takes extremely long to get your food and water and has terrible customer service. The cafeteria has unhealthy and terrible food options for students, and does not cater to students with dietary restrictions such as; glunten i
n/a
Need a healthier menu at the cafeteria.
Need to be open later hours.
Needs more room in the cafeteria
No opinion
None
None
Nothing
nothing
Nothing
Ones I Used where very good
Pay more money to students for buy books, books are expensive. Cheaper and healthier options of food at the cafeteria.
People at the financial aid office should be more friendly and courteous. Young and unexperience students may be scared away for the lack of customer service skills some employees at the financial aid office have.
Perhaps make certain ones more easier to get into by not having too many requirements, I guess.
Poor Academic counseling services.
Raise the standard of club activities and involvement on campus.
See number 12 for thoughts on clubs
See previous comments. There is no warmth in your counselors offices. Disability services: furniture sucks, desks need to adjust from stand hgt to sit hgt not fixed hgt. Need adjustable office chairs. Offer learning aids cor students to borrow/trial before investing. Ex: the livescribe pen. AND then sell it and the paper necessary to it's use in the bookstore. Dragon speak programs. Etc. Also, of
See that those who work in the bookstore are knowledgeable in all areas of the bookstore including supplies for the art/painting classes.
Shorter wait periods for the Financial Aid office, answering their phone and better customer service for students.
Some of the ladies in the financial aid office make me feel like they are better then me. what is the Sunroom?
Student government needs surveillance installed in the office space to prevent corruption and criminal activity
Students should NOT have to pay for a Pad or tampon at the Health Services office.
Teach the admissions office staff how to smile and be willing to help the student, whom without, they would have no job.
Tell the children in the cafeteria this is not their home, take their language (cussing, swearing) home and leave it at home. To the children who cannot keep quiet during classes (showing the instructor no respect) stay home and talk on your phones, this is a school for education not your personal time to talk and gossip. Also this is not the children personal lunch room, eat at home or outside. T
That counselors are better informed about how the admission into SBVC nursing program works.
The cafeteria and sunroom are not clean. I would prefer to have a microwave in each building to heat my food up in.

The cafeteria could be cleaner
the cafeteria could be upgraded in a technological way
the cafeteria could be upgraded in a technological way
The campus police should have a car battery started available to help students who have a dead battery.
The career counselors that I had contact with had NO idea of my needs relating to registration for the Aeronautics department. I felt as though it was beneath that counselors dignity to eve look into my needs. I was shuffled off to another person. Very disappointed with the counseling services.
The Disability Faculty have always treated me with respect and understanding as well as Admissions Office. The Financial Aid and Academic Counselors staff are discourteous and speak to students in an unprofessional and caring manner. Understand they are extremely busy, but aren't we all?! Overall I would highly not recommend SBVC; instead recommend Crafton or RCC.
The financial aid line and wait is too long sometimes
The financial aid office needs allocated staff to assist the demand of students. The transfer counselors need better communication skills and knowledge of local University catalogs. There was a MAJOR communication failure during my one and only visit to that office. I felt like I was interrupting the counselor's personal time to write a paper for their Masters program, which was clearly on the
The food choices and quality is poor. Healthier options should be available. The vending machines have bad choices too. I can't believe dangerous energy drinks are sold by the athletics building, not good. the bookstore is expensive. The tutoring center is unorganized and hard to concentrate in.
The food in the cafeteria is low quality. For the price it should be a little better.
The food in the cafeteria needs a lot of improvement.
The library and Bookstore would be more helpful if the hours of operation were extended—especially on weekends.
The only improvement is Security. They need to reach out to the students, especially disabled students. I hear a lot of complaints from students. Campus Security needs a complaint box, so the students can voice the complaints.
The service in the Financial Aid office could be a bit faster. The service is good but waiting in a line for that long is pretty annoying and time-consuming.
The staff at valley are wonderful. I will miss the. When I not longer attend classes and transfer to cal state
The women's basketball coach, coach Torres, was very rude when I talked to her and she wouldn't give me information on the basketball program.
There great , no changes
To improve services would be allowing students to be able to eat while doing homework or studying like on regular tables not necessarily the computer table but have that available to eat without having to get in trouble.
Trash please close this institution for a bit and get it representable for the San Bernardino City.
Vrc- find people more professional to be working in a college. Not a high school.
When I made an appointment, before school started in August, the counselor assigned to me had no idea about my course of study. Specifically, Aviation Maintenance Technician. I was very disappointed with this interview and have not used the counseling office since.
When scholarship checks are issued it would be usefull if the school offered a direct deposit option. Also would like it if the cafeteria had the phone charges replaced with phone charger lock boxes instead so phones are not stolen. Also would like it if DSPS opend at 7 AM like some nabering colleges do. ALso would like to be able to phone order or online order a lunch thought the cafeteria this w
While signing up for classes one of the African American female works was quite rude to the people in line.
Would it be possible to have access to the gym without having to enroll in p.e. classes or athletics? I saw we now have access to showers, that's a plus.

(Optional) Please include any additional comments here (400 character max).
(Optional) Please include any additional comments here (...)
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Hispanic and white
I am a retired professional and returned to school (SBVC) to enhance my skills in the area of aviation maintenance. My instructors are very good and do the very best that can with the facilities and equipment they have to work with. It seems to me that a good deal of upgrades should be made to the Aviation Maintenance Technician facilities and equipment for the program to continue to produce top notch, professional mechanics for the airline industry.
I am a retired professional firefighter. I have a degree in Fire Science. I attend San Bernardino Valley College so that I can obtain the needed hours for the FAA exams for Airframe and Powerplant. My observation is the the school does not spend enough resources on the materials needed for the Aviation Maintenance Technician program, but spends too many resources on student diversity awareness and the like.....diversity awareness, gender studies and cultural history won't get
I am a returning student (after 20+ years), enrolled Spring 2015, at the same time health failing, became disabled, and laid off from my full time career of 15+ years. I am not able to go back to my same line of work due to my disability and this is why the online classes work out perfect for me. I would like to see more classes become available in this format. It would also be great to have live-streaming of classes so students could have a scheduled class, but be at home vid
I am an American.
I am Latino
I am Latino
I am retired but also work as a caregiver part-time.
I am what part of question you are asking basic on how many units have I completed? Is that overall or just this school?
I appreciate everyone who is here to help on campus. There are improvements that need to be made, but Valley is still great.
I appreciate everyone who is here to help on campus. There are improvements that need to be made, but Valley is still great. k.bigler6265@student.sbccd.edu
I enjoy attending Valley College!
I have 1 child and the variety of classes dates and times are very helpful to be able to work around schedules Yvonne Almendarez Y.almendarez2634@student.sbccd.edu
I love SBVC.. thanks much!!
I love valley college. It truly is a jewel of the inland empire.
I really want to be able to take online classes. I feel that technology is such that online classes can be rigorous and academic. As a working adult parent this is of utmost importance to me.
I thank God and thank the school for making it possible for me to further my education and knowledge.
i tip my hat to staff, faculty, counselors, and teachers who continue their dedication to provide the students with excellent educational skills!
I used to take the bus to school. Omnitrans is not that great, but I'm glad that I have a car now.
I want to be included in the drawing lexiepedia3487@yahoo.com
I want to have work study to support my work experience.

i would have continued to attend but was cussed at and so verbally abused by a teacher that i walked out and was between the line on if i should sue for harassment, the only reason i havent is that he will seek some counselling to get rid of his anger issues
I would really like more classes that began at two so that I'm back at home at a decent time to meet my demands at home.
If not for the VA I wouldn't have been able to complete my education here at SBVC. I wouldn't have been able to complete 4 (four) Associate Degrees and 3 (three) Certificates without their help. Financial Aid didn't feel I was worthy enough to receive their Government Funds. If you think that I am angry with FA, that is an understatement.
I'm also hispanic
I'm mexican.
Interested in participating in drawing (w.morales4024@student.sbccd.edu)
It's taking me a long time to accumulate the units I have because it's hard to find a good instructor at valley college The books are way overpriced So I started taking classes at Crafton Hills College although their books are way overpriced as well they have better instructors
j.chaudhry5715@student.sbccd.edu
J.henry7329@student.sbccd.edu email for opportunity drawing. Thank you
k.alejo8896@student.sbccd.edu
karenvillal@roadrunner.com
Karina Saucedo Karinasaucedo11@gmail.com Entering in for \$25 gift card
landerosr81@gmail.com, r.landeros4544@student.sbccd.edu I submitted a completed survey but there was nothing indicating that this was where I should enter my email address
Lexiepedia3487@yahoo.com Raylien Young 1206264
lexiepedia3487@yahoo.com To participate in the drawing
m.edwards8967@student.sbccd.edu
m.ward3117@student.sbccd.edu
Marcelamarquez12@gmail.com
martha.m1210@gmail.com
Melody Taylor Student ID 0551303
Name is Hector Dominguez./ email me if I win
None
None
Opportunity Drawing participant: Email: axaysanapannha@gmail.com
Overall I am very pleased with Valley College and the services they offer.I
Overall, I enjoy my experience at SBVC. I met many friendly faces and learned a lot!
p.dao1863@student.sbccd.edu
p.dao1863@student.sbccd.edu
please get a little cafe on campus. better coffee is needed!
Please include me in the drawings Rococo Martinez r.martinez6515@student.sbccd.edu.
Please include me in the drawings Rococo Martinez r.martinez6515@student.sbccd.edu.
Poor poor poor very very disappointed
Preston Dao p.dao1863@student.sbccd.edu
SBVC is an excellent college!!!! I admire all the teachers, counselors, and faculty for their hard dedication in helping students achieve their goals!!!!
Sbvc stated if survey is done an option to put my email was never and option I might not ever do another survey since false advertising was involved.
Sbvc stated if survey is done an option to put my email was never and option I might not ever do another survey since false advertising was involved.

Something needs to be done about the hostility among students concerning socio-political views, gender, and ethnicity. A college should be a place where ideas can flow freely and safely and SBVC should not tolerate any discrimination of any kind.
SPG.NEWS@YAHOO.COM
Stop wasting student money on Justine. Please and Thank you :)
Thank you Valley College!!!
thanks.. SBVC!!
The campus offers so many wonderful supportive services to students. Valley really want students to succeed.
v.crosby0856@student.sbccd.edu, enter drawing
w.morales4024@student.sbccd.edu
Well I have been working on myself and I will continue to do just that.
While I sometimes enjoy regular campus communication, it would be nice to opt-out of certain email alerts such as campus events. Moreover, whenever I receive an email from the campus for whatever reason, I also receive the same email to my personal email. I don't like reading emails twice, in fact I rather have no email communication to my personal email - unless it concerned critical or important information. I check my campus email regularly enough to keep with events if necess
Why ask about age/gender/ethnicity? Does it determine if my comments are concerned for review or not?
Why not Black, Brown, Yellow, or White? I could be White Russian, White English, White Irish, White Scottish, White Norwegian, etc?