

Faculty - Campus Climate Survey 2019-2020

1. Please indicate the extent to which you agree with the statements below regarding General Climate.

#	Question	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	a) The faculty members I interact with seem optimistic about the future of SBVC and have high morale.	1.00	5.00	2.34	1.14	1.30	41
2	b) There is good collaboration with faculty members in my department.	1.00	5.00	2.05	1.06	1.12	41
3	c) I feel safe on the SBVC campus.	1.00	5.00	2.00	0.94	0.88	41

#	Question	Strongly Agree		Agree		Disagree		Strongly Disagree		No Opinion		Total
1	a) The faculty members I interact with seem optimistic about the future of SBVC and have high morale.	19.51%	8	51.22%	21	14.63%	6	4.88%	2	9.76%	4	41
2	b) There is good collaboration with faculty members in my department.	36.59%	15	36.59%	15	14.63%	6	9.76%	4	2.44%	1	41
3	c) I feel safe on the SBVC campus.	29.27%	12	51.22%	21	14.63%	6	0.00%	0	4.88%	2	41

2. Please indicate the extent to which you agree with the statements below regarding Shared Governance.

#	Question	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	a) I have been given the opportunity to participate in the planning process for my division.	1.00	5.00	2.38	1.10	1.21	37
2	b) Administrative staff are receptive to faculty feedback.	1.00	5.00	2.51	1.35	1.82	37
3	c) I understand the procedures used to acquire supplies and equipment for my program.	1.00	5.00	2.43	1.13	1.27	37
4	d) I have the opportunity to identify budget needs for my program.	1.00	5.00	3.03	1.26	1.59	37
5	e) I am satisfied with the role that the Academic Senate plays in the governance of the college.	1.00	5.00	2.76	1.55	2.40	37
6	f) Senior administrators seriously consider the opinions expressed by the Academic Senate.	1.00	5.00	3.32	1.58	2.49	37
7	g) Senior administrators respect the recommendations made via the program review process.	1.00	5.00	3.30	1.50	2.26	37
8	h) I am satisfied with the role that the faculty plays in the development and review of institutional policies for governance and decision making.	1.00	5.00	2.97	1.48	2.19	37
9	i) Faculty are appropriately represented on campus committees that influence the overall college.	1.00	5.00	2.64	1.40	1.95	36
10	j) Senior administrators are responsive to committee recommendations.	1.00	5.00	3.39	1.57	2.46	36
11	k) I am satisfied with available opportunities to serve on governing and policy-making bodies.	1.00	5.00	2.92	1.57	2.47	36
12	l) My dean or supervisor seeks and values the opinions and ideas of faculty.	1.00	5.00	1.91	1.05	1.11	35

#	Question	Strongly Agree		Agree		Disagree		Strongly Disagree		No Opinion		Total
1	a) I have been given the opportunity to participate in the planning process for my division.	18.92%	7	45.95%	17	21.62%	8	5.41%	2	8.11%	3	37
2	b) Administrative staff are receptive to faculty feedback.	24.32%	9	37.84%	14	16.22%	6	5.41%	2	16.22%	6	37
3	c) I understand the procedures used to	21.62%	8	35.14%	13	29.73%	11	5.41%	2	8.11%	3	37

	acquire supplies and equipment for my program.											
4	d) I have the opportunity to identify budget needs for my program.	8.11%	3	32.43%	12	29.73%	11	8.11%	3	21.62%	8	37
5	e) I am satisfied with the role that the Academic Senate plays in the governance of the college.	21.62%	8	40.54%	15	8.11%	3	0.00%	0	29.73%	11	37
6	f) Senior administrators seriously consider the opinions expressed by the Academic Senate.	16.22%	6	24.32%	9	10.81%	4	8.11%	3	40.54%	15	37
7	g) Senior administrators respect the recommendations made via the program review process.	13.51%	5	24.32%	9	18.92%	7	5.41%	2	37.84%	14	37
8	h) I am satisfied with the role that the faculty plays in the development and review of institutional policies for governance and decision making.	13.51%	5	40.54%	15	10.81%	4	5.41%	2	29.73%	11	37
9	i) Faculty are appropriately represented on campus committees that influence the overall college.	19.44%	7	44.44%	16	8.33%	3	8.33%	3	19.44%	7	36
10	j) Senior administrators are responsive to committee recommendations.	16.67%	6	19.44%	7	13.89%	5	8.33%	3	41.67%	15	36
11	k) I am satisfied with available opportunities to serve on governing and policy-making bodies.	19.44%	7	36.11%	13	11.11%	4	0.00%	0	33.33%	12	36
12	l) My dean or supervisor seeks and values the opinions and ideas of faculty.	45.71%	16	28.57%	10	17.14%	6	5.71%	2	2.86%	1	35

3. Please indicate your level of agreement/disagreement with the statements below regarding Human Resources, Personnel Practices, and Professional Development.

#	Question	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	a) Hiring procedures are fair to all applicants.	1.00	5.00	2.84	1.50	2.24	37
2	b) District procedures are uniformly followed in hiring faculty.	1.00	5.00	3.03	1.57	2.46	37
3	c) District staff provide good customer service.	1.00	5.00	2.14	1.09	1.20	37
4	d) I have received a formal evaluation of my performance within the past three years.	1.00	5.00	1.76	1.02	1.05	37
5	e) The faculty evaluation procedure has provided me with relevant feedback about my performance as a faculty member.	1.00	5.00	2.17	1.36	1.86	36
6	f) I have attended seminars, workshops, conferences, etc., for professional development in the past two years.	1.00	5.00	1.68	1.04	1.08	37
7	g) I am satisfied with the faculty orientation that was provided to me as a new faculty member.	1.00	5.00	2.46	1.50	2.25	37
8	h) I am satisfied with the professional development opportunities that have been provided to me.	1.00	5.00	1.95	1.16	1.35	37
9	i) I have the opportunity to participate in management evaluations for administrators.	1.00	5.00	2.30	1.29	1.67	37

#	Question	Strongly Agree		Agree		Disagree		Strongly Disagree		No Opinion		Total
1	a) Hiring procedures are fair to all applicants.	21.62%	8	32.43%	12	10.81%	4	10.81%	4	24.32%	9	37
2	b) District procedures are uniformly followed in hiring faculty.	18.92%	7	32.43%	12	8.11%	3	8.11%	3	32.43%	12	37
3	c) District staff provide good customer service.	27.03%	10	51.35%	19	10.81%	4	2.70%	1	8.11%	3	37
4	d) I have received a formal evaluation of my performance within the past three years.	48.65%	18	40.54%	15	2.70%	1	2.70%	1	5.41%	2	37
5	e) The faculty evaluation procedure has provided me with relevant feedback about my performance as a faculty member.	41.67%	15	30.56%	11	11.11%	4	2.78%	1	13.89%	5	36
6	f) I have attended seminars, workshops, conferences, etc., for professional	56.76%	21	32.43%	12	2.70%	1	2.70%	1	5.41%	2	37

	development in the past two years.											
7	g) I am satisfied with the faculty orientation that was provided to me as a new faculty member.	35.14%	13	29.73%	11	8.11%	3	8.11%	3	18.92%	7	37
8	h) I am satisfied with the professional development opportunities that have been provided to me.	43.24%	16	37.84%	14	8.11%	3	2.70%	1	8.11%	3	37
9	i) I have the opportunity to participate in management evaluations for administrators.	32.43%	12	32.43%	12	21.62%	8	0.00%	0	13.51%	5	37

4. Please indicate how much the typical student in your class(es) advances in the Student Learning skill areas below.

#	Question	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	a) Communication in writing.	1.00	4.00	1.94	0.83	0.68	35
2	b) Speaks clearly.	1.00	4.00	1.91	0.83	0.69	33
3	c) Defends his or her positions in a debate or argument.	1.00	4.00	2.25	0.87	0.76	28
4	d) Works effectively as a leader and/or participant in a group.	1.00	4.00	1.97	0.76	0.57	33
5	e) Participates in online learning activities as required.	1.00	4.00	1.71	0.94	0.89	35
6	f) Assumes civic, political, and/or social responsibility for their actions.	1.00	4.00	2.25	1.01	1.02	24
7	g) Completes assignments in a timely manner.	1.00	4.00	1.78	0.75	0.56	36
8	h) Works with computers to find information and solve problems.	1.00	3.00	1.54	0.69	0.48	35
9	i) Demonstrates an understanding of information they find on the Internet.	1.00	3.00	1.86	0.80	0.64	35
10	j) Critically evaluates information they find from library and/or Internet sources.	1.00	4.00	2.06	0.84	0.70	34
11	k) Performs mathematical calculations and quantitative reasoning.	1.00	4.00	1.77	1.00	0.99	22
12	l) Demonstrates effective interpersonal skills in the classroom.	1.00	3.00	1.74	0.78	0.61	34
13	m) Demonstrates an understanding of the terminology/vocabulary of the major discipline.	1.00	4.00	1.71	0.81	0.66	35
14	n) Presents original thought in his or her work.	1.00	4.00	1.91	0.85	0.73	34

#	Question	Significant skill gains in this area		Moderate skill gains in this area		Small skill gains in this area		No skill gains in this area		Total
1	a) Communication in writing.	34.29%	12	40.00%	14	22.86%	8	2.86%	1	35
2	b) Speaks clearly.	36.36%	12	39.39%	13	21.21%	7	3.03%	1	33
3	c) Defends his or her positions in a debate or argument.	17.86%	5	50.00%	14	21.43%	6	10.71%	3	28
4	d) Works effectively as a leader and/or participant in a group.	27.27%	9	51.52%	17	18.18%	6	3.03%	1	33
5	e) Participates in online learning activities as required.	60.00%	21	11.43%	4	25.71%	9	2.86%	1	35
6	f) Assumes civic, political,	29.17%	7	29.17%	7	29.17%	7	12.50%	3	24

	and/or social responsibility for their actions.									
7	g) Completes assignments in a timely manner.	38.89%	14	47.22%	17	11.11%	4	2.78%	1	36
8	h) Works with computers to find information and solve problems.	57.14%	20	31.43%	11	11.43%	4	0.00%	0	35
9	i) Demonstrates an understanding of information they find on the Internet.	40.00%	14	34.29%	12	25.71%	9	0.00%	0	35
10	j) Critically evaluates information they find from library and/or Internet sources.	29.41%	10	38.24%	13	29.41%	10	2.94%	1	34
11	k) Performs mathematical calculations and quantitative reasoning.	54.55%	12	22.73%	5	13.64%	3	9.09%	2	22
12	l) Demonstrates effective interpersonal skills in the classroom.	47.06%	16	32.35%	11	20.59%	7	0.00%	0	34
13	m) Demonstrates an understanding of the terminology/vocabulary of the major discipline.	48.57%	17	34.29%	12	14.29%	5	2.86%	1	35
14	n) Presents original thought in his or her work.	38.24%	13	35.29%	12	23.53%	8	2.94%	1	34

5. Please indicate the extent to which you agree with the statements below regarding Diversity and Inclusiveness.

#	Question	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	a) Instructors at SBVC foster an environment where diversity is valued.	1.00	5.00	1.74	0.98	0.96	34
2	b) SBVC supports an environment that fosters intellectual, ethical, and personal development for all students.	1.00	4.00	1.65	0.68	0.46	34
3	c) Institutional planning and decision-making are directed toward achieving educational progress for all students.	1.00	5.00	2.09	1.22	1.49	34
4	d) I have sufficient opportunities to attend diversity activities and events.	1.00	5.00	2.18	1.34	1.79	34
5	e) Campus offices provide good customer service to all students.	1.00	5.00	2.71	1.36	1.85	34
6	f) Campus offices provide good customer service to all staff and/or faculty.	1.00	5.00	2.00	1.08	1.18	34
7	g) Institutional administrators are eager to improve the campus experience for all students.	1.00	5.00	2.29	1.36	1.85	34

#	Question	Strongly Agree		Agree		Disagree		Strongly Disagree		No Opinion		Total
1	a) Instructors at SBVC foster an environment where diversity is valued.	50.00%	17	38.24%	13	2.94%	1	5.88%	2	2.94%	1	34
2	b) SBVC supports an environment that fosters intellectual, ethical, and personal development for all students.	44.12%	15	50.00%	17	2.94%	1	2.94%	1	0.00%	0	34
3	c) Institutional planning and decision-making are directed toward achieving educational progress for all students.	38.24%	13	38.24%	13	8.82%	3	5.88%	2	8.82%	3	34
4	d) I have sufficient opportunities to attend diversity activities and events.	35.29%	12	44.12%	15	2.94%	1	2.94%	1	14.71%	5	34
5	e) Campus offices provide good customer service to all students.	20.59%	7	29.41%	10	29.41%	10	0.00%	0	20.59%	7	34
6	f) Campus offices provide good customer service to all staff and/or faculty.	38.24%	13	38.24%	13	14.71%	5	2.94%	1	5.88%	2	34

7	g) Institutional administrators are eager to improve the campus experience for all students.	32.35%	11	41.18%	14	5.88%	2	5.88%	2	14.71%	5	34
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6. Please indicate the extent to which you agree with the statements below regarding Facilities and Technology:

#	Question	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	a) The availability of computers and software on campus and online are adequate for me to do my job.	1.00	7.00	2.36	1.86	3.44	33
2	b) Campus technology support is sufficient.	1.00	8.00	2.24	1.84	3.40	33
3	c) The computers and other resources on campus and online are adequate to meet the needs of my students.	1.00	7.00	2.61	1.97	3.88	33
4	d) Campus buildings are attractive.	1.00	7.00	2.70	2.07	4.27	33
5	e) Campus buildings are clean.	1.00	7.00	3.00	2.16	4.67	33
6	f) Campus grounds are attractive and well-maintained.	1.00	7.00	2.39	1.92	3.69	33
7	g) Campus facilities are adequate for the courses I teach.	1.00	7.00	2.79	2.16	4.65	33
8	h) I feel safe on the SBVC campus.	1.00	7.00	2.39	1.92	3.69	33
9	i) Campus buildings meet the functional needs of the programs we offer.	1.00	8.00	3.00	2.45	6.00	33
10	j) Parking space is adequate.	1.00	7.00	4.55	2.54	6.43	33
11	k) SBVC models sustainability through resource conservation and recycling.	1.00	8.00	4.55	2.81	7.88	33
12	l) Campus signage is helpful in navigating the campus.	1.00	8.00	3.18	2.33	5.42	33

#	Question	Strongly Agree		Agree		Disagree		Strongly disagree		No Opinion		Total
1	a) The availability of computers and software on campus and online are adequate for me to do my job.	39.39%	13	42.42%	14	15.15%	5	3.03%	1	0.00%	0	33
2	b) Campus technology support is sufficient.	42.42%	14	42.42%	14	12.12%	4	0.00%	0	3.03%	1	33
3	c) The computers and other resources on campus and online are adequate to meet the needs of my students.	30.30%	10	48.48%	16	15.15%	5	6.06%	2	0.00%	0	33
4	d) Campus buildings are attractive.	27.27%	9	51.52%	17	9.09%	3	12.12%	4	0.00%	0	33
5	e) Campus buildings are clean.	27.27%	9	42.42%	14	24.24%	8	6.06%	2	0.00%	0	33

6	f) Campus grounds are attractive and well-maintained.	39.39%	13	42.42%	14	12.12%	4	6.06%	2	0.00%	0	33
7	g) Campus facilities are adequate for the courses I teach.	30.30%	10	45.45%	15	12.12%	4	12.12%	4	0.00%	0	33
8	h) I feel safe on the SBVC campus.	39.39%	13	42.42%	14	12.12%	4	6.06%	2	0.00%	0	33
9	i) Campus buildings meet the functional needs of the programs we offer.	33.33%	11	39.39%	13	9.09%	3	12.12%	4	6.06%	2	33
10	j) Parking space is adequate.	15.15%	5	27.27%	9	18.18%	6	39.39%	13	0.00%	0	33
11	k) SBVC models sustainability through resource conservation and recycling.	12.12%	4	36.36%	12	18.18%	6	6.06%	2	27.27%	9	33
12	l) Campus signage is helpful in navigating the campus.	15.15%	5	57.58%	19	9.09%	3	12.12%	4	6.06%	2	33

7. Please indicate your level of agreement/disagreement with the following statements regarding Planning and Student Services Programs.

#	Question	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	a) SBVC identifies the educational needs of students and provides services that address those needs.	1.00	5.00	2.58	1.28	1.64	33
2	b) Students have adequate access to counselors.	1.00	5.00	3.15	1.42	2.01	33
3	c) Student Services are well integrated into student life.	1.00	5.00	3.18	1.53	2.33	33
4	d) SBVC has a reputation for comprehensive student support services.	1.00	5.00	3.03	1.51	2.27	33
5	e) I am familiar with the Starfish Retention Solutions Software available to me.	1.00	5.00	2.48	1.33	1.76	33
6	f) I have utilized the Starfish Retention Solutions Software to support my students.	1.00	5.00	2.79	1.39	1.92	33

#	Question	Strongly Agree		Agree		Disagree		Strongly Disagree		No Opinion		Total
1	a) SBVC identifies the educational needs of students and provides services that address those needs.	12.12%	4	57.58%	19	9.09%	3	3.03%	1	18.18%	6	33
2	b) Students have adequate access to counselors.	12.12%	4	27.27%	9	24.24%	8	6.06%	2	30.30%	10	33
3	c) Student Services are well integrated into student life.	15.15%	5	27.27%	9	18.18%	6	3.03%	1	36.36%	12	33
4	d) SBVC has a reputation for comprehensive student support services.	18.18%	6	27.27%	9	18.18%	6	6.06%	2	30.30%	10	33
5	e) I am familiar with the Starfish Retention Solutions Software available to me.	24.24%	8	39.39%	13	15.15%	5	6.06%	2	15.15%	5	33
6	f) I have utilized the Starfish Retention Solutions Software to support my students.	21.21%	7	30.30%	10	12.12%	4	21.21%	7	15.15%	5	33

8. Please indicate your level of agreement/disagreement with the following statements regarding Budget and Financial Planning.

#	Question	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	a) Budgetary decisions at SBVC are linked to department plans and goals.	1.00	5.00	3.39	1.48	2.18	33
2	b) Budgetary decisions at SBVC are based on data.	1.00	5.00	3.55	1.58	2.49	33
3	c) Budgetary decisions at SBVC are linked to the institution's mission.	1.00	5.00	3.30	1.55	2.39	33
4	d) SBVC has effective procedures for establishing financial and management policies.	1.00	5.00	3.61	1.54	2.36	33

#	Question	Strongly Agree		Agree		Disagree		Strongly Disagree		No Opinion		Total
1	a) Budgetary decisions at SBVC are linked to department plans and goals.	9.09%	3	30.30%	10	12.12%	4	9.09%	3	39.39%	13	33
2	b) Budgetary decisions at SBVC are based on data.	12.12%	4	24.24%	8	12.12%	4	0.00%	0	51.52%	17	33
3	c) Budgetary decisions at SBVC are linked to the institution's mission.	12.12%	4	30.30%	10	15.15%	5	0.00%	0	42.42%	14	33
4	d) SBVC has effective procedures for establishing financial and management policies.	9.09%	3	27.27%	9	9.09%	3	3.03%	1	51.52%	17	33

9) Please indicate your level of agreement/disagreement with the following statements regarding District and Campus Communication.

#	Question	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	a) I generally receive campus information in a timely manner.	1.00	3.00	1.67	0.68	0.46	33
2	b) I receive information from the district in a timely manner.	1.00	3.00	1.82	0.63	0.39	33
3	c) Senior administrators encourage good communication among the administration, staff, faculty, and students.	1.00	5.00	2.55	1.48	2.19	33
4	d) Departmental meetings are an important source of information for me.	1.00	5.00	2.18	1.14	1.30	33

#	Question	Strongly Agree		Agree		Disagree		Strongly Disagree		No Opinion		Total
1	a) I generally receive campus information in a timely manner.	45.45%	15	42.42%	14	12.12%	4	0.00%	0	0.00%	0	33
2	b) I receive information from the district in a timely manner.	30.30%	10	57.58%	19	12.12%	4	0.00%	0	0.00%	0	33
3	c) Senior administrators encourage good communication among the administration, staff, faculty, and students.	30.30%	10	33.33%	11	6.06%	2	12.12%	4	18.18%	6	33
4	d) Departmental meetings are an important source of information for me.	30.30%	10	42.42%	14	12.12%	4	9.09%	3	6.06%	2	33

10. Please indicate the extent to which you agree with the statements below regarding Planning and Instructional Programs.

#	Question	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	a) The district/college mission statement guides institutional priorities.	1.00	5.00	2.82	1.60	2.57	33
2	b) Faculty members whom I have observed or evaluated at SBVC are committed to high standards of teaching.	1.00	5.00	2.39	1.48	2.18	33
3	c) Curriculum decisions at SBVC are based on data.	1.00	5.00	3.06	1.59	2.54	33
4	d) My department has made good progress toward the implementation of student learning outcomes (SLOs).	1.00	5.00	2.24	1.48	2.18	33
5	e) Academic programs at SBVC have a good reputation.	1.00	5.00	2.52	1.35	1.83	33
6	f) I am familiar with the availability of Open Educational Resources (OER) for my courses.	1.00	5.00	2.33	1.36	1.86	33
7	g) The library collection of books, periodicals, and databases is adequate to meet the needs of my students.	1.00	5.00	2.58	1.48	2.18	33
8	h) Senior administrators at the college provide effective leadership that defines goals, develops plans, and establishes priorities for the institution.	1.00	5.00	2.94	1.63	2.66	33
9	i) Senior administrators at the district office provide effective leadership to define goals, develop plans, and establish priorities for the district.	1.00	5.00	3.06	1.59	2.54	33
10	j) The district office provides effective services that support the mission and function of the college.	1.00	5.00	2.91	1.58	2.51	33

#	Question	Strongly Agree		Agree		Disagree		Strongly Disagree		No Opinion		Total
1	a) The district/college mission statement guides institutional priorities.	21.21%	7	42.42%	14	3.03%	1	0.00%	0	33.33%	11	33
2	b) Faculty members whom I have observed or evaluated at SBVC are committed to high standards of teaching.	36.36%	12	30.30%	10	9.09%	3	6.06%	2	18.18%	6	33
3	c) Curriculum decisions at SBVC are based on data.	18.18%	6	33.33%	11	9.09%	3	3.03%	1	36.36%	12	33
4	d) My department has made good progress toward the	42.42%	14	30.30%	10	6.06%	2	3.03%	1	18.18%	6	33

	implementation of student learning outcomes (SLOs).											
5	e) Academic programs at SBVC have a good reputation.	21.21%	7	45.45%	15	12.12%	4	3.03%	1	18.18%	6	33
6	f) I am familiar with the availability of Open Educational Resources (OER) for my courses.	33.33%	11	33.33%	11	15.15%	5	3.03%	1	15.15%	5	33
7	g) The library collection of books, periodicals, and databases is adequate to meet the needs of my students.	24.24%	8	42.42%	14	9.09%	3	0.00%	0	24.24%	8	33
8	h) Senior administrators at the college provide effective leadership that defines goals, develops plans, and establishes priorities for the institution.	27.27%	9	21.21%	7	15.15%	5	3.03%	1	33.33%	11	33
9	i) Senior administrators at the district office provide effective leadership to define goals, develop plans, and establish priorities for the district.	21.21%	7	24.24%	8	18.18%	6	0.00%	0	36.36%	12	33
10	j) The district office provides effective services that support the mission and function of the college.	21.21%	7	33.33%	11	12.12%	4	0.00%	0	33.33%	11	33

11. How satisfied are you with the services you receive from the offices listed below?

#	Question	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	a) District-level Technology & Educational Support Services (TESS)	1.00	5.00	2.39	1.46	2.12	33
2	b) District Payroll Services	1.00	5.00	1.91	1.05	1.11	33
3	c) District Purchasing Services	1.00	5.00	3.70	1.59	2.51	33
4	d) District Contract Administration Services	1.00	5.00	3.52	1.67	2.80	33
5	e) Distance and Distributed Education	1.00	5.00	2.15	1.31	1.70	33
6	f) District Human Resources (HR)	1.00	5.00	2.21	1.25	1.56	33
7	g) SBVC Institutional Technology Support Services	1.00	5.00	2.42	1.54	2.37	33
8	h) SBVC Office of Research, Planning and Institutional Effectiveness	1.00	5.00	3.24	1.61	2.61	33
9	i) SBVC Bookstore	1.00	5.00	2.88	1.37	1.86	33
10	j) SBVC Library	1.00	5.00	2.39	1.56	2.42	33
11	k) SBVC Foundation	1.00	5.00	3.27	1.69	2.87	33
12	l) SBVC Campus Security Services	1.00	5.00	1.94	1.10	1.21	33
13	m) SBVC Marketing and Public Relations	1.00	5.00	3.09	1.54	2.39	33
14	n) Helpdesk Support	1.00	5.00	2.39	1.39	1.94	33

#	Question	Very Satisfied		Satisfied		Dissatisfied		Very Dissatisfied		No Opinion		Total
1	a) District-level Technology & Educational Support Services (TESS)	30.30%	10	42.42%	14	6.06%	2	0.00%	0	21.21%	7	33
2	b) District Payroll Services	39.39%	13	45.45%	15	6.06%	2	3.03%	1	6.06%	2	33
3	c) District Purchasing Services	12.12%	4	21.21%	7	9.09%	3	0.00%	0	57.58%	19	33
4	d) District Contract Administration Services	15.15%	5	27.27%	9	3.03%	1	0.00%	0	54.55%	18	33
5	e) Distance and Distributed Education	33.33%	11	48.48%	16	3.03%	1	0.00%	0	15.15%	5	33
6	f) District Human Resources (HR)	30.30%	10	45.45%	15	9.09%	3	3.03%	1	12.12%	4	33
7	g) SBVC Institutional Technology Support	33.33%	11	39.39%	13	3.03%	1	0.00%	0	24.24%	8	33

	Services											
8	h) SBVC Office of Research, Planning and Institutional Effectiveness	15.15%	5	33.33%	11	6.06%	2	3.03%	1	42.42%	14	33
9	i) SBVC Bookstore	12.12%	4	42.42%	14	12.12%	4	12.12%	4	21.21%	7	33
10	j) SBVC Library	36.36%	12	36.36%	12	3.03%	1	0.00%	0	24.24%	8	33
11	k) SBVC Foundation	21.21%	7	24.24%	8	6.06%	2	3.03%	1	45.45%	15	33
12	l) SBVC Campus Security Services	36.36%	12	51.52%	17	3.03%	1	0.00%	0	9.09%	3	33
13	m) SBVC Marketing and Public Relations	18.18%	6	27.27%	9	15.15%	5	6.06%	2	33.33%	11	33
14	n) Helpdesk Support	27.27%	9	45.45%	15	6.06%	2	3.03%	1	18.18%	6	33

12. What is your faculty status?

#	Question	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	12. What is your faculty status?	1.00	2.00	1.39	0.49	0.24	33

#	Answer	%	Count
1	Part-time	60.61%	20
2	Full-time	39.39%	13
	Total	100%	33

13. How long have you been employed at SBVC?

#	Question	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	13. How long have you been employed at SBVC?	1.00	6.00	3.67	1.77	3.13	33

#	Answer	%	Count
1	Less than a year	15.15%	5
2	1 to 4 years	18.18%	6
3	5 to 9 years	12.12%	4

4	10 to 14 years	15.15%	5
5	15 to 19 years	18.18%	6
6	20 years or more	21.21%	7
	Total	100%	33