



# **Campus Climate Survey for SBVC Managers 2013-14**

**Before we enter a new academic year, please take a moment to reflect on your experiences over the past school year. This survey is a way for you to express your attitudes and thought about the social, organizational, and academic climate of the campus. Your responses will provide our management team with information to make campus improvements. Your input is important! Please take a moment to answer the questions below. Use the comment box at the end of each section to express your thoughts about specific topics and the comment box at the end of the survey for more general thoughts. All responses will remain completely confidential. Thank you for your cooperation.**

**Date: August 5, 2014**

N=11

## 1) Mission and Decision Making

	<i>Strongly disagree</i>	<i>Disagree</i>	<i>Agree</i>	<i>Strongly agree</i>	<i>Not sure</i>
a. The SBVC mission guides all planning.	1 (9.1%)	0 (0.0%)	4 (36.4%)	6 (54.5%)	0 (0.0%)
b. The institution has mechanisms in place for short-term and long-term planning.	1 (9.1%)	0 (0.0%)	6 (54.5%)	4 (36.4%)	0 (0.0%)
c. SBVC is committed to the guiding principle of quality and excellence.	1 (9.1%)	0 (0.0%)	3 (27.3%)	7 (63.6%)	0 (0.0%)
d. The goals of my division are consistent with SBVC mission and values.	0 (0.0%)	0 (0.0%)	2 (18.2%)	9 (81.8%)	0 (0.0%)
e. SBVC has maintained a sense of community as it has matured.	1 (9.1%)	0 (0.0%)	4 (36.4%)	5 (45.5%)	1 (9.1%)
f. SBVC promotes sufficient consultation about important decisions.	1 (9.1%)	2 (18.2%)	3 (27.3%)	4 (36.4%)	1 (9.1%)
g. There is adequate coordination across departments and divisions on campus.	1 (9.1%)	3 (27.3%)	3 (27.3%)	4 (36.4%)	0 (0.0%)
h. There is adequate coordination between the campus and the district.	1 (9.1%)	5 (45.5%)	2 (18.2%)	3 (27.3%)	0 (0.0%)
i. SBVC empowers employees to take action and resolve problems.	1 (9.1%)	3 (27.3%)	3 (27.3%)	4 (36.4%)	0 (0.0%)
j. As a manager, I empower others to take action and resolve problems.	1 (9.1%)	0 (0.0%)	3 (27.3%)	7 (63.6%)	0 (0.0%)
k. The campus organizational structure is well-defined.	1 (9.1%)	1 (9.1%)	5 (45.5%)	3 (27.3%)	1 (9.1%)
l. The college systematically reviews and updates its technological infrastructure.	1 (9.1%)	2 (18.2%)	3 (27.3%)	3 (27.3%)	1 (9.1%)
m. Technology planning is integrated with institutional planning.	1 (9.1%)	0 (0.0%)	5 (45.5%)	4 (36.4%)	1 (9.1%)
n. The budget process is strongly linked to planning priorities.	1 (9.1%)	2 (18.2%)	5 (45.5%)	2 (18.2%)	1 (9.1%)

Please include comments about **Mission and Decision Making** (Question 1) here (200 character max.)

2 (18.2%)

## 2) Facilities

	<i>Strongly disagree</i>	<i>Disagree</i>	<i>Agree</i>	<i>Strongly agree</i>	<i>Not sure</i>
a. The grounds are pleasing and adequately maintained despite the impact of construction.	1 (9.1%)	1 (9.1%)	6 (54.5%)	3 (27.3%)	0 (0.0%)
b. The exterior features of the campus buildings are well maintained.	1 (9.1%)	2 (18.2%)	5 (45.5%)	3 (27.3%)	0 (0.0%)
c. The interior of the classrooms and offices are well maintained.	1 (9.1%)	3 (27.3%)	3 (27.3%)	3 (27.3%)	1 (9.1%)
d. Signage is adequate for identifying campus locations.	1 (9.1%)	2 (18.2%)	4 (36.4%)	4 (36.4%)	0 (0.0%)

**Please include comments about Facilities (Question 2) here (200 character max.)**

3 (27.3%)



### 3) Quality of Services

	<i>Strongly disagree</i>	<i>Disagree</i>	<i>Agree</i>	<i>Strongly agree</i>	<i>Not sure</i>
a. The people in my division are student-centered.	0 (0.0%)	0 (0.0%)	3 (27.3%)	8 (72.7%)	0 (0.0%)
b. Student support services are well integrated.	0 (0.0%)	0 (0.0%)	9 (81.8%)	2 (18.2%)	0 (0.0%)
c. I am satisfied with the level of customer service at SBVC.	0 (0.0%)	3 (27.3%)	5 (45.5%)	3 (27.3%)	0 (0.0%)
d. SBVC has a good reputation among community members.	0 (0.0%)	0 (0.0%)	8 (72.7%)	2 (18.2%)	1 (9.1%)
e. The college is responsive to the needs of community organizations.	0 (0.0%)	0 (0.0%)	7 (63.6%)	3 (27.3%)	1 (9.1%)
f. Students are adequately informed about campus support services.	0 (0.0%)	1 (9.1%)	6 (54.5%)	3 (27.3%)	1 (9.1%)
g. Courses and educational programs are offered at times that fit the needs of students.	0 (0.0%)	0 (0.0%)	5 (45.5%)	4 (36.4%)	2 (18.2%)
h. Courses and educational programs are offered in accessible off-campus locations.	0 (0.0%)	1 (9.1%)	2 (18.2%)	5 (45.5%)	3 (27.3%)
i. SBVC does a good job of educating and/or training people who are unemployed and underemployed.	0 (0.0%)	0 (0.0%)	6 (54.5%)	2 (18.2%)	2 (18.2%)
j. Literacy education is accessible to residents of the community at SBVC.	0 (0.0%)	2 (18.2%)	6 (54.5%)	2 (18.2%)	1 (9.1%)
k. SBVC benefits students and residents of the surrounding community.	0 (0.0%)	0 (0.0%)	4 (36.4%)	6 (54.5%)	1 (9.1%)
l. The college responds to training needs of employees.	0 (0.0%)	1 (9.1%)	6 (54.5%)	3 (27.3%)	1 (9.1%)
m. Courses offered encourage life-long learning.	0 (0.0%)	0 (0.0%)	6 (54.5%)	3 (27.3%)	1 (9.1%)
n. SBVC is a good place to complete the first years of a four-year degree.	0 (0.0%)	0 (0.0%)	2 (18.2%)	8 (72.7%)	1 (9.1%)
o. Computers and software are up-to-date.	0 (0.0%)	0 (0.0%)	6 (54.5%)	5 (45.5%)	0 (0.0%)
p. Computer support services are prompt and efficient.	0 (0.0%)	1 (9.1%)	6 (54.5%)	4 (36.4%)	0 (0.0%)

Please include comments about Quality of Services (Question 5) here (200 character max.)

1 (9.1%)

#### 4) Evaluation and Planning

	<i>Strongly disagree</i>	<i>Disagree</i>	<i>Agree</i>	<i>Strongly agree</i>	<i>Not sure</i>
a. Managers have access to accurate information for planning and program improvement.	0 (0.0%)	1 (9.1%)	6 (54.5%)	3 (27.3%)	0 (0.0%)
b. The Educational Master Plan is a good planning tool.	0 (0.0%)	1 (9.1%)	5 (45.5%)	2 (18.2%)	2 (18.2%)
c. The SBVC Program Review procedures are efficient.	0 (0.0%)	1 (9.1%)	5 (45.5%)	3 (27.3%)	1 (9.1%)
d. SBVC planning procedures encourage a cycle of improvement.	0 (0.0%)	1 (9.1%)	5 (45.5%)	3 (27.3%)	1 (9.1%)
e. Planning activities invite formal input.	0 (0.0%)	0 (0.0%)	5 (45.5%)	4 (36.4%)	1 (9.1%)
f. SBVC is making substantial progress on assessing SLOs.	0 (0.0%)	0 (0.0%)	4 (36.4%)	5 (45.5%)	1 (9.1%)

Please include comments about Evaluation and Planning (Question 5) here (200 character max.)

2 (18.2%)

## 5. Respect for Diversity

	<i>Strongly disagree</i>	<i>Disagree</i>	<i>Agree</i>	<i>Strongly agree</i>	<i>Not sure</i>
a. Instructors are sensitive to students' diverse learning needs in the classroom.	2 (18.2%)	0 (0.0%)	6 (54.5%)	2 (18.2%)	1 (9.1%)
b. SBVC is free of gender bias.	2 (18.2%)	1 (9.1%)	3 (27.3%)	3 (27.3%)	1 (9.1%)
c. Reasonable accommodations are provided for persons with disabilities.	2 (18.2%)	0 (0.0%)	4 (36.4%)	5 (45.5%)	0 (0.0%)
d. The staff here are respectful of religious differences.	2 (18.2%)	0 (0.0%)	5 (45.5%)	4 (36.4%)	0 (0.0%)
e. The climate at SBVC is one of respect for cultural differences.	2 (18.2%)	0 (0.0%)	5 (45.5%)	4 (36.4%)	0 (0.0%)
f. Courses are available with content specifically related to cultural, religious, and social diversity.	2 (18.2%)	0 (0.0%)	4 (36.4%)	3 (27.3%)	2 (18.2%)
g. People are treated fairly here, regardless of race or ethnicity.	2 (18.2%)	0 (0.0%)	6 (54.5%)	3 (27.3%)	0 (0.0%)
h. SBVC adjusts to the changing demographics of the service area.	2 (18.2%)	1 (9.1%)	4 (36.4%)	3 (27.3%)	1 (9.1%)
i. Course content is up-to-date.	2 (18.2%)	2 (18.2%)	4 (36.4%)	1 (9.1%)	2 (18.2%)
j. SBVC ensures fair employment procedures for all personnel.	2 (18.2%)	0 (0.0%)	5 (45.5%)	4 (36.4%)	0 (0.0%)
k. SBVC attempts to ensure diversity on all hiring committees.	2 (18.2%)	0 (0.0%)	3 (27.3%)	5 (45.5%)	1 (9.1%)

Please include comments about **Respect of Diversity** (Question 5) here (200 character max.)

0 (0.0%)



## 6. Campus interactions

	<i>Strongly disagree</i>	<i>Disagree</i>	<i>Agree</i>	<i>Strongly agree</i>	<i>Not sure</i>
a. My division works well together to get the job done.	0 (0.0%)	0 (0.0%)	5 (45.5%)	6 (54.5%)	0 (0.0%)
b. Employees are encouraged to share knowledge/work collaboratively.	0 (0.0%)	1 (9.1%)	5 (45.5%)	5 (45.5%)	0 (0.0%)
c. A positive climate for informal, open discussion of issues exists.	1 (9.1%)	1 (9.1%)	6 (54.5%)	3 (27.3%)	0 (0.0%)
d. I am free to express divergent/differing views on topics of discussion.	1 (9.1%)	2 (18.2%)	4 (36.4%)	4 (36.4%)	0 (0.0%)
e. Employees are encouraged to participate in staff development activities.	1 (9.1%)	0 (0.0%)	4 (36.4%)	6 (54.5%)	0 (0.0%)
f. I have opportunities to participate in campus-wide decisions.	1 (9.1%)	1 (9.1%)	4 (36.4%)	4 (36.4%)	1 (9.1%)
g. All employees are treated with respect and dignity at SBVC.	1 (9.1%)	0 (0.0%)	5 (45.5%)	4 (36.4%)	1 (9.1%)
h. Employees are encouraged to communicate honestly and openly with each other.	1 (9.1%)	1 (9.1%)	4 (36.4%)	4 (36.4%)	1 (9.1%)
i) There is a shared purpose among faculty and staff at SBVC.	1 (9.1%)	1 (9.1%)	4 (36.4%)	5 (45.5%)	0 (0.0%)
j. I get a feeling of personal satisfaction from my work.	1 (9.1%)	0 (0.0%)	4 (36.4%)	6 (54.5%)	0 (0.0%)
k. Morale is high among the faculty and staff of SBVC	2 (18.2%)	4 (36.4%)	2 (18.2%)	3 (27.3%)	0 (0.0%)

Please include comments about Campus Interactions (Question 6) here (200 character max.)

1 (9.1%)

## 7. Campus Safety

	<i>Strongly disagree</i>	<i>Disagree</i>	<i>Agree</i>	<i>Strongly agree</i>	<i>Not sure</i>
a. SBVC systematically reviews the conditions of its physical resources to assure safety and security.	1 (9.1%)	0 (0.0%)	6 (54.5%)	3 (27.3%)	1 (9.1%)
b. Safety hazards are addressed promptly.	1 (9.1%)	1 (9.1%)	5 (45.5%)	3 (27.3%)	1 (9.1%)
c. I feel safe on campus.	1 (9.1%)	0 (0.0%)	5 (45.5%)	5 (45.5%)	0 (0.0%)
d. I am satisfied with the helpfulness of campus police at SBVC.	1 (9.1%)	0 (0.0%)	2 (18.2%)	8 (72.7%)	0 (0.0%)
e. The exterior lighting of the college is adequate and kept in working order.	1 (9.1%)	1 (9.1%)	4 (36.4%)	5 (45.5%)	0 (0.0%)

Please include comments about Campus Safety (Question 7) here (200 character max.)

1 (9.1%)

Use this space for all general comments:

2 (18.2%)

## Demographic Information

How long have you worked for the San Bernardino Community College District?

3 (27.3%) Up to 2 years

2 (18.2%) Between 10 and 15 years

0 (0.0%) Between 2 and 5 years

2 (18.2%) Between 15 and 20 years

1 (9.1%) Between 5 and 10 years

1 (9.1%) More than 20 years

**Thank you for taking part in this survey. We value your opinions.**