Q1 - Standard I - Mission & Institutional Effectiveness

#	Question	Strongly Agree		Agree		Neutral		Disagree		Strongly Disagree		Total
1	SBVC programs, services, and planning are consistent with the mission of the college.	40.00%	4	50.00%	5	0.00%	0	10.00%	1	0.00%	0	10
2	Improvement in institutional effectiveness is valued throughout the college.	50.00%	5	40.00%	4	0.00%	0	10.00%	1	0.00%	0	10
3	The college facilitates an ongoing dialogue about improving student learning and institutional processes.	40.00%	4	40.00%	4	20.00%	2	0.00%	0	0.00%	0	10
4	The college's planning process is broad-based, offering opportunities for input by all constituencies.	50.00%	5	20.00%	2	0.00%	0	30.00%	3	0.00%	0	10
5	Student learning outcomes (SLOs) and service area outcomes (SAOs) are reviewed in program review and institutional planning.	40.00%	4	50.00%	5	10.00%	1	0.00%	0	0.00%	0	10
6	The program review process is effective in the evaluation of program and service efficacy.	30.00%	3	40.00%	4	20.00%	2	10.00%	1	0.00%	0	10
7	The college embeds its strategic initiatives in its planning processes (e.g., access, campus climate and culture, institutional effectiveness, communication, technology, partnerships).	40.00%	4	40.00%	4	10.00%	1	10.00%	1	0.00%	0	10
8	I encourage my employees to participate in professional development opportunities.	90.00%	9	0.00%	0	10.00%	1	0.00%	0	0.00%	0	10
9	As a group, the members of my department stay current in their fields of expertise.	90.00%	9	0.00%	0	10.00%	1	0.00%	0	0.00%	0	10
10	The quality of customer service in SBVC offices positively affects student success.	40.00%	4	50.00%	5	0.00%	0	10.00%	1	0.00%	0	10

Q2 - Standard II - Student Learning and Outcomes Instructional Programs

#	Question	Strongly Agree		Agree		Neutral		Disagree		Strongly Disagree		Total
1	The college supports academic freedom while maintaining best practices for student learning.	40.00%	4	20.00%	2	30.00%	3	10.00%	1	0.00%	0	10
2	SBVC maintains a good reputation in the area of academic advancement.	30.00%	3	50.00%	5	20.00%	2	0.00%	0	0.00%	0	10
3	SBVC maintains a good reputation in the area of career and technical training.	70.00%	7	20.00%	2	0.00%	0	10.00%	1	0.00%	0	10
4	Office staffing adequately meets students' learning needs.	40.00%	4	30.00%	3	30.00%	3	0.00%	0	0.00%	0	10
5	Official college publications, such as the catalog and class schedule, are specific, accurate, and current.	30.00%	3	20.00%	2	50.00%	5	0.00%	0	0.00%	0	10
6	Students are provided with a syllabus that specifies SLOs consistent with the approved course outlines.	30.00%	3	20.00%	2	50.00%	5	0.00%	0	0.00%	0	10
7	Faculty members are fair and objective in their presentation and grading of course material.	20.00%	2	40.00%	4	30.00%	3	10.00%	1	0.00%	0	10
8	The college recognizes the central role of its faculty in assuring quality of instruction.	30.00%	3	50.00%	5	20.00%	2	0.00%	0	0.00%	0	10
9	The quality of teaching and instruction at SBVC promotes student success.	40.00%	4	40.00%	4	20.00%	2	0.00%	0	0.00%	0	10
10	The college identifies and seeks to meet the diverse educational needs of its students through diverse programs.	50.00%	5	30.00%	3	10.00%	1	10.00%	1	0.00%	0	10
11	The curriculum process has improved in recent years.	30.00%	3	30.00%	3	40.00%	4	0.00%	0	0.00%	0	10
12	Course offerings allow a clear path to achieve a certificate/degree or transfer.	30.00%	3	30.00%	3	40.00%	4	0.00%	0	0.00%	0	10
13	Curriculum is continuously evaluated to appropriately	20.00%	2	50.00%	5	30.00%	3	0.00%	0	0.00%	0	10

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Q2.1 - Student Learning

#	Question	Strongly Agree		Agree		Neutral		Disagree		Strongly Disagree		Total
1	The improvement of SLOs/SAOs is continuous.	40.00%	4	10.00%	1	30.00%	3	10.00%	1	10.00%	1	10
2	The college continuously uses both qualitative and quantitative data to identify student learning needs and assess progress toward achieving the objectives of SLOs/SAOs.	40.00%	4	10.00%	1	50.00%	5	0.00%	0	0.00%	0	10
3	I promote SBVC's learning communities when possible.	60.00%	6	20.00%	2	20.00%	2	0.00%	0	0.00%	0	10
4	Student learning measures are accessible and discussed during curriculum decision- making.	20.00%	2	40.00%	4	40.00%	4	0.00%	0	0.00%	0	10
5	The campus environment is conducive to personal, aesthetic, and intellectual development of the student population.	50.00%	5	30.00%	3	0.00%	0	20.00%	2	0.00%	0	10
6	Instructors use delivery modes and teaching methodologies that reflect the diverse needs and learning styles of the students.	30.00%	3	20.00%	2	30.00%	3	20.00%	2	0.00%	0	10

Q.2.2 - Student Support Services

#	Question	Strongly Agree		Agree		Neutral		Disagree		Strongly Disagree		Total
1	The staffing plan in my department contributes to student success.	60.00%	6	30.00%	3	10.00%	1	0.00%	0	0.00%	0	10
2	In general, SBVC provides good customer service in all campus offices.	40.00%	4	50.00%	5	0.00%	0	10.00%	1	0.00%	0	10
3	In general, student support services at this college promote student success.	50.00%	5	40.00%	4	0.00%	0	10.00%	1	0.00%	0	10
4	The college designs and implements programs, practices, and services that enhance student understanding and appreciation of diversity.	50.00%	5	30.00%	3	10.00%	1	10.00%	1	0.00%	0	10
5	Student Services at this college have sufficient staff and resources to meet student needs.	20.00%	2	30.00%	3	20.00%	2	20.00%	2	10.00%	1	10
6	Student Services at this college have sufficient facilities to meet student needs.	20.00%	2	20.00%	2	20.00%	2	40.00%	4	0.00%	0	10
7	For library and other learning support services, the college relies on the expertise of discipline faculty in selection and maintenance of books, periodicals, and other learning resources.	30.00%	3	20.00%	2	50.00%	5	0.00%	0	0.00%	0	10
8	The college library hours are sufficient to meet student needs.	40.00%	4	20.00%	2	40.00%	4	0.00%	0	0.00%	0	10
9	Policies and practices of the college clearly demonstrate commitment to issues of equity and diversity.	40.00%	4	30.00%	3	20.00%	2	0.00%	0	10.00%	1	10
10	I refer students to the various services available on campus (e.g., DSPS, Tutoring, Health Services, Financial Aid, EOPS, etc.)	80.00%	8	10.00%	1	10.00%	1	0.00%	0	0.00%	0	10

Q3 - Standard III - Resources - Human Resources

#	Question	Strongly Agree		Agree		Neutral		Disagree		Strongly Disagree		Total
1	Hiring practices are conducted expeditiously.	10.00%	1	60.00%	6	10.00%	1	10.00%	1	10.00%	1	10
2	The criteria, qualifications, and procedures for hiring employees are clearly stated and followed.	20.00%	2	60.00%	6	20.00%	2	0.00%	0	0.00%	0	10
3	The criteria for hiring faculty include knowledge of subject matter or services to be performed, teaching ability, and the potential to contribute to the mission of the institution.	30.00%	3	50.00%	5	20.00%	2	0.00%	0	0.00%	0	10
4	There are current job descriptions on the Human Resource website for all SBVC employees I supervise.	40.00%	4	60.00%	6	0.00%	0	0.00%	0	0.00%	0	10
5	I am personally treated with respect at this college.	60.00%	6	30.00%	3	0.00%	0	0.00%	0	10.00%	1	10
6	I have not witnessed/experienced racial bias in my work area.	50.00%	5	30.00%	3	10.00%	1	0.00%	0	10.00%	1	10
7	I have not witnessed/experienced gender bias in my work area.	50.00%	5	20.00%	2	10.00%	1	10.00%	1	10.00%	1	10
8	I was sufficiently trained when beginning my position.	40.00%	4	40.00%	4	0.00%	0	10.00%	1	10.00%	1	10
9	Job descriptions accompany evaluations for managers.	50.00%	5	50.00%	5	0.00%	0	0.00%	0	0.00%	0	10
10	Performance evaluations have been conducted according to my contract/handbook guidelines?	60.00%	6	40.00%	4	0.00%	0	0.00%	0	0.00%	0	10
11	When attempted, I was able to access my employee file in Human Resources.	30.00%	3	20.00%	2	50.00%	5	0.00%	0	0.00%	0	10

Q3.1 - Physical Resources

#	Question	Strongly Agree		Agree		Neutral		Disagree		Strongly Disagree		Total
1	Systematic assessment of effective use of physical resources is integrated into institutional planning and followed.	30.00%	3	40.00%	4	20.00%	2	10.00%	1	0.00%	0	10
2	Student learning is central to the planning, development, and design of new facilities.	40.00%	4	30.00%	3	20.00%	2	10.00%	1	0.00%	0	10
3	The college systematically maintains and upgrades its physical resources to support its programs and services.	40.00%	4	30.00%	3	20.00%	2	10.00%	1	0.00%	0	10
4	My office's temperature is comfortable (adequate heating and cooling).	40.00%	4	20.00%	2	10.00%	1	20.00%	2	10.00%	1	10
5	Paper is conserved in my office, and digital archiving is used in my department.	30.00%	3	40.00%	4	20.00%	2	10.00%	1	0.00%	0	10
6	Recycling is encouraged on campus.	40.00%	4	40.00%	4	10.00%	1	10.00%	1	0.00%	0	10
7	Parking is adequate.	20.00%	2	10.00%	1	20.00%	2	30.00%	3	20.00%	2	10
8	Campus signage is clear and visible.	10.00%	1	40.00%	4	20.00%	2	20.00%	2	10.00%	1	10
9	The college systematically reviews the conditions of its physical resources to assure access, safety, security, and a healthful learning and working environment.	40.00%	4	40.00%	4	10.00%	1	10.00%	1	0.00%	0	10
10	Safety hazards are addressed promptly.	50.00%	5	20.00%	2	10.00%	1	20.00%	2	0.00%	0	10
11	The interior of the classrooms and offices are adequately maintained.	50.00%	5	40.00%	4	0.00%	0	10.00%	1	0.00%	0	10
12	The grounds are pleasing, climate appropriate, and maintained, despite the impact of construction.	60.00%	6	20.00%	2	0.00%	0	20.00%	2	0.00%	0	10
13	The restrooms in my building are clean and maintained.	40.00%	4	40.00%	4	0.00%	0	10.00%	1	10.00%	1	10
14	The exterior features of the campus buildings are well maintained.	50.00%	5	20.00%	2	0.00%	0	20.00%	2	10.00%	1	10

15	The exterior lighting of the college is adequate and kept in working order.	30.00%	3	50.00%	5	0.00%	0	20.00%	2	0.00%	0	10
16	Electricity use via lighting is conserved in my office.	50.00%	5	40.00%	4	10.00%	1	0.00%	0	0.00%	0	10
17	The campus practices sustainability with regard to resources.	30.00%	3	30.00%	3	30.00%	3	10.00%	1	0.00%	0	10
18	The district's resource allocation process effectively supports college programs and services.	10.00%	1	50.00%	5	40.00%	4	0.00%	0	0.00%	0	10

Q3.2 - Technical and Financial Resources

#	Question	Strongly Agree		Agree		Neutral		Disagree		Strongly Disagree		Total
1	Technological improvement is integrated with institutional planning.	50.00%	5	40.00%	4	10.00%	1	0.00%	0	0.00%	0	10
2	The availability of computers, software, multimedia, and other technologies is sufficient to support teaching and learning.	50.00%	5	30.00%	3	20.00%	2	0.00%	0	0.00%	0	10
3	Online resources at SBVC improve student access.	50.00%	5	30.00%	3	20.00%	2	0.00%	0	0.00%	0	10
4	The college systematically reviews and updates its technological infrastructure and equipment to meet program and service needs.	30.00%	3	40.00%	4	20.00%	2	10.00%	1	0.00%	0	10
5	Budget information is accessible by all employees throughout the college.	40.00%	4	40.00%	4	20.00%	2	0.00%	0	0.00%	0	10
6	The college budget reflects college priorities and planning goals.	30.00%	3	30.00%	3	30.00%	3	10.00%	1	0.00%	0	10
7	College guidelines and processes for financial planning and budget development are clearly defined and followed.	30.00%	3	40.00%	4	10.00%	1	10.00%	1	10.00%	1	10
8	Faculty and staff have appropriate opportunities to participate in budget development for the college through collegial consultation.	40.00%	4	50.00%	5	10.00%	1	0.00%	0	0.00%	0	10
9	The district resource allocation process is appropriate to support college programs and services.	30.00%	3	50.00%	5	20.00%	2	0.00%	0	0.00%	0	10
10	The college systematically assesses the effective use of its financial resources.	40.00%	4	30.00%	3	20.00%	2	10.00%	1	0.00%	0	10
11	The college uses the results of financial assessment as the basis for institutional improvement.	30.00%	3	40.00%	4	30.00%	3	0.00%	0	0.00%	0	10

12	The budget process is a direct result of program review and/or planning activities.	20.00%	2	10.00%	1	60.00%	6	10.00%	1	0.00%	0	10
13	Technology support is readily accessible.	40.00%	4	30.00%	3	30.00%	3	0.00%	0	0.00%	0	10
14	I explore grant opportunities regularly.	30.00%	3	20.00%	2	40.00%	4	10.00%	1	0.00%	0	10

Q4 - Standard IV: Leadership and Governance

#	Question	Strongly Agree		Agree		Neutral		Disagree		Strongly Disagree		Total
1	I promote community and/or educational partnerships.	88.89%	8	0.00%	0	0.00%	0	11.11%	1	0.00%	0	9
2	I play an active role in promoting a sense of community and solidarity within the campus.	77.78%	7	11.11%	1	0.00%	0	11.11%	1	0.00%	0	9
3	All committee minutes are current and available on the campus website.	55.56%	5	33.33%	3	11.11%	1	0.00%	0	0.00%	0	9
4	Policy and practice updates are collaboratively communicated between departments.	44.44%	4	11.11%	1	22.22%	2	22.22%	2	0.00%	0	9
5	I am able to gain access to the data necessary to make data-informed decisions.	44.44%	4	22.22%	2	0.00%	0	22.22%	2	11.11%	1	9
6	The college administrators encourage all members of the college communities to take initiative in improving institutional effectiveness.	55.56%	5	11.11%	1	22.22%	2	0.00%	0	11.11%	1	9
7	The faculty and staff exercise a substantial voice in matters related to hiring faculty and other personnel.	44.44%	4	22.22%	2	22.22%	2	11.11%	1	0.00%	0	9
8	The faculty and staff exercise a substantial voice in matters related to planning and developing educational programs.	55.56%	5	11.11%	1	11.11%	1	22.22%	2	0.00%	0	9
9	Staff involvement on committees is an effective way for them to have a meaningful voice in college policy making.	66.67%	6	33.33%	3	0.00%	0	0.00%	0	0.00%	0	9
10	I receive ongoing leadership training.	44.44%	4	44.44%	4	0.00%	0	0.00%	0	11.11%	1	9
11	In general, I am aware of the faculty and staff roles in planning and budgeting at the college.	44.44%	4	33.33%	3	22.22%	2	0.00%	0	0.00%	0	9
12	In general, I am aware of the faculty and staff roles in policy making at the college.	44.44%	4	22.22%	2	33.33%	3	0.00%	0	0.00%	0	9
13	The college establishes governance structures,	55.56%	5	33.33%	3	0.00%	0	0.00%	0	11.11%	1	9

	processes, and practices to facilitate effective communication among the institution's constituencies.											
14	My leadership role is regularly evaluated.	55.56%	5	33.33%	3	11.11%	1	0.00%	0	0.00%	0	9
15	The decision-making structures and processes are regularly evaluated, and the results are widely communicated to all members of the college community.	44.44%	4	11.11%	1	33.33%	3	0.00%	0	11.11%	1	9
16	The governing board's decision-making reflects the public interest.	44.44%	4	22.22%	2	22.22%	2	0.00%	0	11.11%	1	9
17	The governing board's decision-making is data- informed and done with student success in mind.	44.44%	4	22.22%	2	11.11%	1	22.22%	2	0.00%	0	9
18	The college's administrative structure is organized and efficiently staffed to reflect the institution's purpose, size and complexity.	44.44%	4	33.33%	3	11.11%	1	0.00%	0	11.11%	1	9

Q4.1 - There is a clear delineation of authority and operational responsibility between and among . . .

#	Question	Strongly Agree		Agree		Neutral		Disagree		Strongly Disagree		Total
1	Governing Board and District Office	33.33%	3	33.33%	3	11.11%	1	11.11%	1	11.11%	1	9
2	Governing Board and the colleges	33.33%	3	33.33%	3	11.11%	1	11.11%	1	11.11%	1	9
3	District Office and the colleges	44.44%	4	33.33%	3	11.11%	1	0.00%	0	11.11%	1	9
4	Between the colleges	66.67%	6	11.11%	1	0.00%	0	11.11%	1	11.11%	1	9

Q4.2 - There is a clear delineation of authority and operational responsibility between and among the District office and college

#	Question	Strongly agree		Agree		Neutral		Disagree		Strongly disagree		Total
1	Business Services	55.56%	5	11.11%	1	11.11%	1	22.22%	2	0.00%	0	9
2	Facilities Services	55.56%	5	11.11%	1	0.00%	0	33.33%	3	0.00%	0	9
3	Human Resources	44.44%	4	22.22%	2	11.11%	1	11.11%	1	11.11%	1	9
4	Instructional Services	55.56%	5	11.11%	1	33.33%	3	0.00%	0	0.00%	0	9
5	Instructional Services	55.56%	5	11.11%	1	33.33%	3	0.00%	0	0.00%	0	9

Q5 - How long have you worked for San Bernardino Valley College?

#	Answer	%	Count
1	Less than 2 years	0.00%	0
2	Between 2 and 5 years	44.44%	4
3	Between 5 and 10 years	33.33%	3
4	Between 10 and 20 years	0.00%	0
5	Between 20 and 30 years	22.22%	2
6	More than 30 years	0.00%	0
	Total	100%	9